

2019 Texas Workforce Consolidated Report to the 86th Legislature

Texas Workforce Consolidated Report to the 86th Legislature

(Under Senate Bill 1413)

Table of Contents

Overview	3
College Credit for Heroes	4
Skills Development Fund	22
WorksWonders: Texas Purchasing from People with Disabilities	35
Trade Adjustment Assistance	124



Report to the 86th Legislature Under Senate Bill 1413, Texas Workforce Commission Consolidated Report

Brief Overview

This report is submitted in accordance with SB 1413 by Sen. Zaffirini enacted by the 86th Texas Legislature. SB 1413 requires the Texas Workforce Commission (TWC) to submit a Supplemental Annual Report by January I to the Governor and Texas Legislature. The Supplemental Annual Report includes certain reports that were previously required to be submitted to the Governor and Texas Legislature separately.

TWC's 2019 Supplemental Annual Report to the Governor and Texas Legislature contains annual reporting for the following TWC programs:

- College Credit for Heroes
- Skills Development Fund
- WorksWonders: Texas Purchasing from People with Disabilities
- Trade Adjustment Assistance

We are proud of the achievements and information detailed in this consolidated report. They represent the hard work of not just the specific programs, but of the men and women who work tirelessly to provide superior workforce services.

With the support of the Governor and the Legislature, TWC will continue to offer high-quality assistance and resources for the people and employers of Texas.

Sincerely,

Chairman Bryan Daniel Represents Public

Commissioner Julian Alvarez Represents Labor

Commissioner Aaron Demerson Represents Employers

College Credit for Heroes

History

Senate Bill (SB) 1736, passed by the 82nd Texas Legislature, Regular Session (2011), approved the establishment of the College Credits for Heroes (CCH) program to identify, develop, and support methods to maximize college credit awarded to veterans and military service members for their military experience, education, and training.

In 2015, further legislation changed the program's status from a demonstration program to a permanent one. SB 806, passed by the 84th Texas Legislature, Regular Session (2015), also requires the Texas Workforce Commission (TWC), in consultation with the Texas Higher Education Coordinating Board (THECB), to report annually to the legislature and the governor on program-related results, best practices, and additional measures needed.

House Bill (HB) 493, passed by the 85th Texas Legislature, Regular Session (2017), requires TWC, in consultation with THECB, to report the number of academic credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year. The reporting elements listed in HB 493, which went into effect January 1, 2018, are included in this report in <u>Appendix B</u>.

Program Design

The CCH program seeks to maximize college credit awarded to veterans and service members for their military experience to expedite their transition into the Texas workforce. The program's goal is to eliminate obstacles to attaining licensing, certification and accreditation, and degree awards at state and national levels so that veterans transition more quickly from college classrooms to the workforce.

Since 2011, the CCH program has focused on three components: acceleration curricula, evaluations of credit, and a network of partner schools.

Acceleration Curricula

The CCH Acceleration Curricula program calls for proposals from eligible Texas colleges and universities to develop, modify, or replicate streamlined programs that translate military experience, education, and training into civilian credentials to accelerate completion of degree, certification, and licensing programs. This acceleration allows veterans and service members to more easily and quickly enter the workforce. Programs developed under the grant must:

- result in academic credit that leads to an associate degree or higher, which may include continuing education units or other similar workforce training certifications or credentials; and
- provide a pathway toward one or more highdemand occupations, other than occupations predominately found in the public sector, as confirmed by the Local Workforce Development Board in the region in which the program will be implemented.

As of this report, 18 Texas colleges and universities have been awarded 39 grants, resulting in the creation of 91 acceleration curricula courses in fields such as emergency medical services, surgical technology, respiratory therapy, health information technology, nursing, cybersecurity, information technology, firefighting, advanced manufacturing, logistics, wind engineering, and oil field technology. Additional fields will be added as four schools (CCH Phase VII grantees) complete development of 15 accelerated pathways and two acceleration curricula projects.





Examples of Acceleration Curricula, Phases I-IV

Acceleration Curricula grantees and programs resulting from the CCH Acceleration Curricula grant program include the following:

- Temple College (Phase I grantee) developed and implemented an accelerated program in emergency medical services for veterans and service members with military medical experience. Well-qualified veterans who received high scores on a prior learning assessment (PLA) competency exam could be awarded nearly half the credit toward their level II paramedic certification.
- Lee College (Phases I and II grantee) developed and implemented accelerated curricula for an associate of applied science (AAS) degree in Logistics Management, a one-semester certificate of completion in Logistics and Supply Chain Management, and a Manufacturing Skills Standards Council Certified Logistics Technician (MSSC CLT) certification. Lee College also awarded I5 scholarships for veterans in the MSSC Clinical Lab Assistants (CLA) and CLT certification programs. Additionally, the school created internship partnerships with Walmart and United Parcel Service for logistics students and signed articulation agreements with American Intercontinental University and Lamar University.
- Lone Star College (Phases I, II, and III grantee) developed and implemented a fast-track technician certification program that included job placement services. The college used strong oil and gas industry connections to leverage well-paying jobs for veteran students. Well-qualified veterans and service members who acquired skills and military occupational specialty training received college credits for their experience, which expedited their completion of the program.
- Texas A&M University–San Antonio (Phase IV grantee) created two online competencybased Bachelor of Applied Arts and Sciences (BAAS) degree programs in Health Care Services

Administration and Health Care Services Informatics. Well-qualified veterans, with their core curricula already completed, could earn a BAAS in as few as 36 credit hours, as opposed to 120.

Examples of Acceleration Curricula, Phases V and VI

Texas State University – Department of Organization, Workforce, and Leadership Studies (OWLS), Accelerated Online Prior Learning Assessment

Texas State University created the Accelerate Texas State project, which uses PLAs to measure knowledge and skills gained during military service and then uses those results to first award academic credit and then to place the veteran in the appropriate online curricula program. Veterans and service members have access to accelerated learning for employment areas that include business, business with computer information systems, criminal justice, engineering technology, health care administration, human resource development, occupational therapy, and social services. PLAs accelerate a veteran's ability to earn up to 30 hours of college credit for noncollegiate training and/or 24 hours of work-life learning, which can be applied toward a BAAS.

Project Outcomes

- Developed, refined, and planned pathways to accelerated BAAS degree programs in more than 10 different occupations
- Created a PLA course, allowing a student veteran to receive up to 30 credit hours for military experience
- Graduated 22 student veterans

Project Summary

This project funded the development of the online PLA curriculum. The curriculum is available to other CCH institutions and offers insights into the creation of the job task analysis, competency statements, verification letters, and application needed to receive PLA credits. The grant program sought to onboard a minimum of 20 veterans by providing academic and financial support for courses offered by OWLS: OCED 4111, Independent Study in Occupational Assessment, and OCED 4360/4361, BAAS Capstone. The courses provided pathways for students to develop professional careers in Information Technology or Logistics. Financial support consisted of the following:

- For OCED 4111, a \$650 scholarship was applied to the veteran student's financial aid.
- For OCED 4360/4361, an \$1,800 stipend was provided to each student for completion of internship hours.

By the end of the spring 2019 semester, 25 student veterans had participated in the CCH program and received financial assistance through the scholarships and stipends described above. Twenty-two of the students graduated and are pursuing further education or have entered the workforce. The three remaining students continued in the program and anticipate graduating soon.

Tarrant County College – Northwest Campus, Accelerated Logistics and Supply Chain Management Certificate Program

Tarrant County College (TCC) Northwest Campus developed and implemented an accelerated Logistics and Supply Chain Management program for service members and veterans to earn two certificates of completion in Transportation Management and Warehouse Management. The certificates are stackable and will position participants to further their education or enter the workforce immediately upon completion of the training programs. Student veterans' and service members' progress will be accelerated by granting participants credit for their prior military experience and training by streamlining the course schedule and eliminating courses in which the student veteran has prior experience and knowledge.

Project Outcomes

• Created a replicable model of instruction that streamlines the acquisition of credits and stackable certificates for military veterans and service members to be shared with other educational institutions in the high-demand occupation for General and Operational Managers for the Logistics and Supply Chain Management industry

- Developed articulation agreements with other postsecondary institutions to create more opportunities for participants to continue their educations (for example, an articulation agreement with the University of North Texas for its BAAS in Logistical Operations)
- Developed a transfer guide for Tarleton State University's BAAS degree in Business

Project Summary

The project funded the development of an accelerated Logistics and Supply Chain Management program in which student veterans could earn two certificates of completion—Transportation Management and Warehouse Management—in two 16-week semesters. Students' military records were evaluated per TCC's PLA guidelines to identify applicable college credit, while evaluations of military records (for example, Joint Service Transcript, DD214) provided the basis for approval.

The veterans learning community model used by TCC eased the barriers to completing an education by allowing veterans to attend classes with each other and providing direct support from various campus resources. Each military veteran met with the department chair and career and technical education advisor and visited the campus Vet Success center. The direct counseling and advising approach led to greater retention and completion rates for these participants.

As of the January 2019 semester, nine veterans had earned certificates of completion in Transportation Management and Warehouse Management. An additional nine participants were actively enrolled in courses to complete the certificates, and five students were expected to complete both certificates by the end of the spring 2019 semester. Veterans completing the program have indicated that they will continue their education by completing an Associate of Applied Science (AAS) degree in Logistics and Supply Chain Management. They attribute their success to the project manager, faculty members, and the credits awarded as a result of their military experience.



Evaluations of Credit

With funding provided by TWC, Central Texas College launched <u>www.CollegeCreditforHeroes.org</u> in April 2012. The online portal allowed veterans and service members to request evaluations of credit to be used at colleges and universities throughout the state. From its launch in 2012 through its closure in 2019, the portal received more than 250,000 visits from more than 115,000 veteran and activeduty account holders requesting approximately 43,000 evaluations. On August 31, 2019, the portal was closed in recognition that a majority of colleges and universities have developed local evaluation and credit-award programs.¹

In 2018, TWC began collecting data on awards of credit through the CCH program. This data collection was the result of the passage of <u>House Bill (HB) 493</u>, 85th Texas Legislature, Regular Session (2017), which directs TWC to include the following in its annual CCH report:

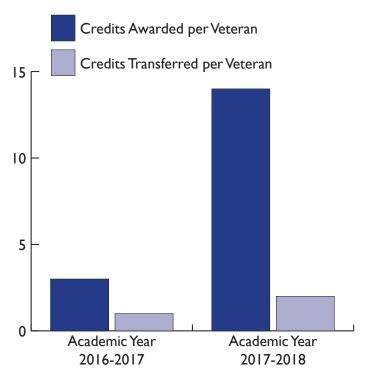
- "the number of academic or workforce education semester credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year, disaggregated by the subject area for which the credit hours are awarded; and
- the number of transfer credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year."

Data gathered for the 2019 report indicate that—for the 2017–2018 academic year—a veteran was awarded an average of 14.3 credit hours by the institution of his or her choice. This average represents a significant increase over the 2016–2017 academic year in which the average was 3.6 credit hours awarded per veteran. Data also indicate that the number of credits transferred per veteran increased from 1.2 to 2.9. Further detail regarding awards of credit is provided in <u>Appendix B</u>.

Institutions of Higher Education (IHEs) indicate that these increases are the result of the following factors:

- I. Improvements in local evaluation processes through:
 - enhanced coordination and communication among various departments within the IHE; and
 - work with the American Council of Education (ACE) and greater reliance on ACE's <u>Military</u> <u>Guide</u>.
- 2. Improvements in identification, tracking, and reporting of veterans who enter an IHE through the CCH program.

Comparison of Credits per Veteran Academic Years 2016-2017 and 2017-2018



Data Sources: Veterans Affairs, 2018 HB 493 Study, and 2019 HB 493 Study

I With the portal's closure, TWC now maintains a web-based list of participating CCH institutions and assists in connecting veterans and transitioning service members to the school(s) of their choice.

Network of CCH Partner Schools

Since the award of academic credit is contingent upon approval of the receiving Texas college or university, awareness of and participation in the CCH program is imperative. In the early years of the program, schools signed a memorandum of understanding (MOU) to review evaluations completed via the CCH portal and made a commitment to award as many college credits as possible and as applicable.²

As the program matured, many schools transitioned away from CCH portal evaluations and the agreements made through early MOUs and developed their own evaluation systems based on local criteria, information listed in the Joint Services Transcript (JST), or a combination of the two. The JST (provided to active service members and veterans at no cost) is an "academically accepted document approved by ACE to validate a service member's military occupational experience and training along with the corresponding ACE college credit recommendations."³ The JST typically includes the following:

- Service member data
- Military course completions for courses that have been evaluated by ACE
- Military occupations
- College-level test scores
- Other learning experiences, including courses not evaluated by ACE
- Summary page
- An "Academic Institution Courses" page that includes degrees and certifications completed by the service member and courses completed using military tuition assistance (This final page is not included in the Army JST.)

3 A Joint Services Transcript FAQ can be viewed at <u>https://jst.doded.mil/faq.html</u>).

As of 2019, the CCH program is comprised of a robust network of schools that continue to build upon services and supports provided to veterans and transitioning service members. Of the 20 institutions providing HB 493 survey data, all recognize the value of military experience and remain committed to supporting veterans as they enter and complete postsecondary education. For a list of schools participating in the CCH program (past and present), see <u>Appendix A</u>, CCH Partner Schools.

Lessons Learned—Phases I–VII

The work accomplished by the partner schools throughout all components of the CCH program acceleration curricula, evaluations of credit, and a network of schools—resulted in the following findings and observations:

- CCH is cost-effective and expedites veterans' transitions into the civilian workforce. Fiscal impact studies provided by partner schools through all of the phases of CCH demonstrate that veterans and service members, colleges and universities, and state and federal governments benefit from a program that recognizes the value of experience, education, and training gained by service members and awards college credit accordingly.
- 2. Many institutions of higher education (IHEs) participating in the CCH program have developed local evaluation systems in which faculty and/or administrator's complete evaluations and award credit according to local criteria. This localization is due in part to a desire to exert local control and to a requirement from the Southern Association of Colleges and Schools Commission on Colleges. The organization requires colleges to establish local processes for transferring credits earned at other colleges or credits awarded for prior learning.
- 3. The majority of faculty and/or administrators at participating CCH schools prefer to complete local evaluations of military experience, education, and training. According to CCH contacts, evaluations based on local criteria and JSTs better align to programs of study within a specific college, better



² Beginning in September 2019, IHEs were asked to opt into the program rather than required to complete an MOU. It is hoped that the option to opt in will give IHEs greater flexibility in how each administers the CCH program and tailors the program to meet the needs of its veteran students.

reflect a college's unique programs and services offered to veterans, and alleviate any unknowns when receiving evaluations and/or awards of credit from other IHEs.

- 4. Each veteran student's military experience is unique and should be addressed accordingly. In addition to localized evaluations and awards of credit for military experience, many Texas colleges and universities have established local support systems that include academic and personal support to ensure successful transitions from the military to postsecondary education and, ultimately, the workforce.
- 5. Schools that award credit following competency-based interviews and/ or assessments view this approach as a promising practice that warrants additional exploration. Competency-based education allows the veteran student to receive credit for successful demonstrations of knowledge and skills and to progress through a program at his or her own pace.
- 6. The CCH program creates awareness of the value of military experience and promotes sharing of best practices in working with veterans transitioning from the military to the workforce. While a significant number of Texas colleges and universities participate in the CCH program, there is an equally significant number of IHEs that have developed local programs to support veterans. All entities—military, education, government—benefit when support strategies and best practices are shared. Going forward, CCH staff will encourage conversations among all entities, regardless of program, to ensure support and success for student veterans.

Best Practices

The CCH program identifies, develops, and supports methods to maximize college credit awarded to veterans and service members for their military experience, education, and training. The program's primary goal is the recognition of the knowledge and skills gained through military service and how they equate to college credit leading to degrees, certifications, and licenses.

Each of the best practices listed below stems from innovations, lessons learned, and the creativity of the institutions working with TWC in the CCH program. These practices exemplify how IHEs can best prepare veterans and transitioning service members to find jobs in the civilian workforce. Other Texas colleges and universities can and do replicate these practices, which fall into the areas of workforce, accreditation and certification, military-related, and education.

Workforce Best Practices

- Design and support programs that expedite a veteran's or transitioning service member's transition into the workforce.
 Eliminate repetitive coursework that delays entry into the civilian workforce.
- Ensure new curricula are approved by national or state accrediting or licensing bodies and/or by internal approval at the institution developing the curricula. Prioritize occupations with high or rapidly growing workforce demand. Maximize early outreach. Participate in the Concurrent Admission Program.
- 3. Collaborate with industry contacts. Collaboration with industry contacts helps connect veterans with potential employers. Visits to military training facilities allow industry contacts to better understand military curricula and training methods.

Accreditation and Certification Best Practices

- Assess military-based education. Military education has many of the same learning objectives and outcomes as education in colleges and universities.
- 2. Develop alternative pathways to meet national or state certification and accreditation standards. Competency-based learning and testing, review of military training and skills, award of academic credit, and modular testing are examples of alternative pathways colleges use to award credit to veterans and service members. It is critical to document and reference standard practices (for example, standard operating procedures) when developing alternate pathways.
- 3. Understand internal and external processes and timelines at the beginning of the project. Developing a new degree program or pathway may require multiple approval processes within an institution. Likewise, there may be multiple approval processes to navigate outside the institution (for example, licensing and accreditation entities).
- 4. Use previously developed CCH models to replicate streamlined curricula throughout the state. Texas colleges and universities interested in replicating existing CCH curricula are encouraged to work with other CCH schools to ensure that lessons learned and best practices are shared.

Military-Related Best Practices

- Ask the military. Military education leaders and officers who work daily with veterans and service members know the content of military training and education and understand how to outreach to veterans and service members.
- 2. Communicate early and effectively with the military. IHEs benefit when they know their potential population of veterans and transitioning service members. With that knowledge, colleges and universities are better able to host veteran-

specific events and provide veteran-specific services.

- 3. Encourage faculty to visit military training installations. Faculty members who have questions about military education and training are encouraged to visit military installations and training centers and meet with military instructors. The CCH program staff at TWC can assist in coordinating meetings.
- 4. Encourage the sharing of college curricula with the military and vice versa. Conducting training sessions with the military helps determine the content to be shared. College faculty can meet with military faculty to compare curricula and identify areas for collaboration.

Education Best Practices

- Administrative and faculty buy-in and support for recognition of military experience must occur at the institutional level. The development of degree and certification programs that allow veterans to receive college credit for military experience, education, and training requires broad support within the institution. Providing orientation to and expectations for a CCH program before participation is essential.
- Prior Learning Assessments (PLAs) are an effective way to assess all veterans, regardless of occupation or background.
 PLAs enable veterans to demonstrate learning for which there is no standardized exam, complete degrees within shorter amounts of time, and reduce education expenses.
- 3. **Involve community and external groups**. Community employers, businesses, and veterans' support groups can leverage limited resources and provide valuable information on program design.
- 4. **Collaborate with industry contacts**. Meet regularly with industry contacts to promote awareness of the CCH program and facilitate feedback for ongoing program improvement.

- 5. Make full use of Veterans Affairs (VA) workstudy students. The VA will pay for student veterans to work as faculty assistants, student advisors, peer advisors, and the like. Often, veterans are the best choice for working with other veterans.
- 6. Use external resources to their full extent. Attend military or veterans' conferences, join listservs, and seek guidance and feedback from local veterans' organizations. Use these resources to create an effective program for veterans.
- 7. Assess the fiscal impact of the program and make the information available to stakeholders. Fiscal impact assessments inform policymakers and potential funders of the program's success and give the college a deeper understanding of the benefits of the program.
- 8. Retain records of all military training or occupations that are evaluated, even if no credit is recommended. This documentation will become an invaluable resource for future evaluations.
- 9. Require faculty and staff members to attend Green Zone training—that is, training on how best to teach veterans who are students. Green Zone training creates an understanding of the military culture and improves faculty's ability to understand and address the unique needs of veteran students. ("Green Zone" is the military term for a safe place. Green Zone training helps participants understand how to serve veteran and military students.)
- 10. Offer student veterans refresher training in addition to awarding course credit. Student veterans need an opportunity to refresh the knowledge they gained in the service to perform satisfactorily on the standardized assessments used to measure competency-based learning.

Recommendations

SB 806 (<u>Appendix D</u>) requires TWC to report to the Texas legislature and the governor:

- "measures needed to facilitate the award of academic or workforce education credit by institutions of higher education for military experience, education, and training obtained during military service; and
- other related measures needed to facilitate the entry of trained, qualified veterans and military servicemembers into the workforce."

The following recommendations originated from final project reports submitted by colleges and universities participating in CCH:

- Encourage Texas colleges and universities to adopt the streamlined curricula developed by CCH colleges, facilitating awards of associate degrees, workforce licenses, and certifications upon approval by THECB.
- 2. Establish a long-term (three to five years) CCH presence at two-year colleges. This long-term presence will help in the growth and sustainability of a CCH network by:
 - a. developing programs beyond the creation of individual pathways;
 - strengthening efforts to sustain and improve services to veterans;
 - allowing for sharing of best practices (for example, evaluations and assessments) in supporting student veterans;
 - d. creating new pathways that exceed the parameters of previous CCH grants;
 - e. increasing awareness of a CCH network; and
 - f. developing articulation agreements to increase transferability of credits among IHEs.



- Encourage greater use of PLAs and other competency-based models to maximize award of credit for military experience, education, and training. PLAs and competency-based and challenge exams award credit for demonstrated experience, saving student veterans valuable time and GI Bill benefits.
- 4. Encourage the development of articulation agreements between community colleges and four-year educational institutions to enhance the

Appendix A: CCH Partner Schools

- I. Alamo Community College District (San Antonio College)
- 2. Angelo State University
- 3. Austin Community College District (Eastview College)
- 4. Brookhaven College
- 5. Cedar Valley College
- 6. Central Texas College
- 7. Clarendon College
- 8. College of the Mainland
- 9. Dallas County Community College District
- 10. Del Mar College
- II. Eastfield College
- 12. El Centro College
- 13. Galveston College
- 14. Grayson College
- 15. Houston Community College
- 16. Lee College
- 17. Lone Star College System
- 18. McLennan Community College
- 19. MediSend College of Biomedical Engineering
- 20. Mountain View College
- 21. National University, Texas locations
- 22. Northwood University
- 23. Our Lady of the Lake University

academic progression of veterans and service members.

- 5. Highlight the fiscal impact of admitting veterans and service members to accelerated programs and awarding credit accordingly. Through acceleration, student veterans use fewer funds to earn degrees and certifications, greatly enhancing their chances for post-military success. Their success, in turn, ultimately benefits the growing Texas economy.
- 24. Parker University
- 25. Prairie View A&M University
- 26. Richland College
- 27. Tarleton State University
- 28. Tarrant County College District
- 29. Temple College
- 30. Texas A&M International University
- 31. Texas A&M University
- 32. Texas A&M University at Galveston
- 33. Texas A&M University Health Science Center
- 34. Texas A&M University-Central Texas
- 35. Texas A&M University-Commerce
- 36. Texas A&M University-Corpus Christi
- 37. Texas A&M University-Kingsville
- 38. Texas A&M University–San Antonio
- 39. Texas A&M University–Texarkana
- 40. Texas State Technical College System
- 41. Texas State Technical College–Harlingen
- 42. Texas State University
- 43. Texas Tech University
- 44. Texas Women's University
- 45. Vernon College
- 46. West Texas A&M University
- 47. Western Governor's University-Texas



CCH Acceleration Curricula Partner Schools

- I. Alamo Community College District (San Antonio College)
- 2. Angelo State University
- 3. Austin Community College District (Eastview College)
- 4. College of the Mainland
- 5. Dallas County Community College District
- 6. Grayson College
- 7. Houston Community College
- 8. Lee College

- 9. Lone Star College System
- 10. San Jacinto College
- II. Tarrant County College district (Northeast Campus)
- 12. Tarrant County College District (Northwest Campus)
- 13. Temple College
- 14. Texas A&M University–San Antonio
- 15. Texas State Technical College–Harlingen
- 16. Texas State University
- 17. Texas Tech University Health and Science Center

Appendix B: House Bill 493 Report, 2017–2018 Academic Year

Number of Academic or Workforce Education Semester Credit Hours Awarded

Listed below are "the number of academic or workforce education semester credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year, disaggregated by the subject area for which the credit hours are awarded" (HB 493, 85th Texas Legislature, Regular Session (2017))._

Per reporting from CCH partner schools, over 25,000 semester credits were awarded for the 2017–2018 academic year. The hours reported are the result of a variety of policies and procedures established by the reporting institutions.

Subject Area	Number of semester credits awarded, disaggregated by subject area		
	2017–2018 Academic Year	2016–2017 Academic Year	
Accounting and Related Services	277	3	
Agriculture, General	38 12		
Air Transportation	58 12		
Allied Health and Medical Assisting Services	37 16		
Allied Health Diagnostic, Intervention, and Treatment Professions	965 22		
Applied Arts & Sciences	174 0		
Applied Mathematics	0 3		
Audiovisual Communications Technologies/Technicians	0 3		
Biology Technician/Biotechnology Laboratory Technician	51 0		
Biology/Biological Sciences	56 21		
Biomedical/Medical Engineering	95 0		
Business Administration, Management and Operations	2,689 894		
Business Operations Support and Assistant Services	67 126		

Business/Commerce, General	9	9
Business/Corporate Communications	27	33
Carpentry	4	4
Cell/Cellular Biology and Anatomical Sciences	0	6
Chemical Engineering	89	0
Clinical/Medical Laboratory Science/Research and Allied Professions	14	85
Cognitive Psychology and Psycholinguistics	0	3
Communication and Media Studies	21	6
Computer and Information Sciences	132	459
Computer and Information Systems Security	280	67
Computer Engineering Technologies/Technicians	164	303
Computer Engineering, General	111	0
Computer Programming	104	243
Computer Science	348	18
Computer Software and Media Applications	18	21
Computer Systems Networking and Telecommunications	0	30
Construction Engineering Technologies	7	17
Criminal Justice and Corrections	1,502	210
Culinary Arts and Related Services	15	24
Data Processing	9	6
Dental Support Services and Allied Professions	19	49
Design and Visual Communications	78	51
Drafting/Design Engineering Technologies/Technicians	26	14
Drama/Theatre Arts and Stagecraft	48	0
Education, General	12	II
Electives	6,046	18,557
Electrical and Power Transmission Installers	24	10
Electrical Engineering Technologies/Technicians	347	33
Electrical, Electronics and Communications Engineering	6	6
Electrical/Electronics Maintenance and Repair Technology	40	69
Electromechanical Instrumentation and Maintenance Technologies	97	104
Engineering-Related Technologies	3	2
English Language and Literature	9	0
Entrepreneurial and Small Business Operations	3	6
Environmental Control Technologies/Technicians	33	122
Exercise Science and Kinesiology	742	203
Film/Video and Photographic Arts	0	12
Finance	101	90
Fire Protection	123	123
Foods, Nutrition, and Related Services	56	51

General Sales, Merchandising and Related Marketing Operations	3	18
Geography and Cartography	15	15
Geological and Earth Sciences/Geosciences	3	4
Health and Medical Administrative Services	0	21
Health and Wellness	43	44
Health Professions and Related Clinical Sciences, Other	18	0
Heating, Air Conditioning, Ventilation and Refrigeration Maintenance Technology/Technician (HAC, HACR, HVAC, HVACR)	I	0
Heavy/Industrial Equipment Maintenance Technologies	0	3
History	50	21
Hospitality Administration/Management	90	93
Human Resources Management and Services	120	117
Industrial Engineering	28	29
Industrial Production Technologies/Technicians	123	0
Information Science/Studies	7	0
International Business	6	0
lournalism	56	18
Law (LL.B, J.D.)	3	0
Legal Support Services	61	61
Leisure and Recreational Activities	180	174
Liberal Arts and Sciences, General Studies and Humanities	7,161	215
Management Information Systems	67	0
Marine Transportation	0	38
Marketing	18	18
Mathematics	8	0
Mechanical Engineering Related Technologies/Technicians	332	0
Mental and Social Health Services and Allied Professions	99	83
Military Science and Operational Studies	18	40
Military Systems and Maintenance Technology	0	20
Natural Science	9	0
Peace Studies and Conflict Resolution	26	0
Pharmacology	7	0
Philosophy and Religious Studies, General	3	3
Physical Science Technologies/Technicians	10	3
Physical Sciences	0	3
Physics	0	4
Physiology, Pathology and Related Sciences	7	0
Physiology, Pathology, and Related Sciences	0	I
Practical Nursing, Vocational Nursing and Nursing Assistants	8	0
Precision Metal Working	151	167
Pre-Nursing Studies	92	0

Psychology	64	0
Public Administration	9	24
Public Health	54	0
Radio, Television, and Digital Communication	8	3
Registered Nursing, Nursing Administration, Nursing Research and Clinical Nursing	864	353
Religion/Religious Studies	0	3
Rhetoric and Composition	66	137
Rhetoric and Composition/Writing Studies	21	0
Romance Languages, Literatures, and Linguistics	0	6
Security Policy and Strategy	0	6
Social Work	136	29
Special Education and Teaching	189	0
Speech and Rhetorical Studies	3	0
Sustainability Studies	0	52
Teacher Education and Professional Development, Specific Levels and Methods	36	0
Teacher Education and Professional Development, Specific Subject Areas.	4	0
Vehicle Maintenance and Repair Technologies	628	343

Data Sources: HB 493 Study, 2018 and 2019

*Totals may not sum with previous reporting due to exclusion of outlier data.

Number of Transfer Credit Hours

Listed below are "the number of transfer credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year" (HB 493, 85th Texas Legislature, Regular Session (2017)).

For this report, "Transfer Credit Hours" was defined as "the number of credit hours a school receives from another IHE as the result of a student veteran transferring from one institution to another" (for example, transferring from a 2-year institution to a 4-year institution).

Per reporting from CCH partner schools, over 5,000 semester credits were transferred for the 2017–2018 academic year. The hours reported are the result of a variety of policies and procedures established by the reporting institutions.



Number of semester credits transferred, disaggregated by subject area

	2017–2018 Academic Year	2016–2017 Academic Year
Accounting and Related Services	75	36
Agriculture, General	8	18
Air Transportation	6	0
Allied Health and Medical Assisting Services	33	0
Allied Health Diagnostic, Intervention, and Treatment Professions	30	0
American Sign Language (ASL)	4	4
Applied Mathematics	0	6
Army ROTC, Military Science and Operations	0	2
Art/Art Studies	6	18
Astronomy and Astrophysics	0	6
Biology Technician/Biotechnology Laboratory Technician	19	0
Biology/Biological Sciences	29	42
Business Administration, Management and Operations	233	235
Business/Corporate Communications	0	56
Cell/Cellular Biology and Anatomical Sciences	4	4
Chemical Engineering	22	0
Chemistry	12	24
Communication and Media Studies	0	51
Computer and Information Sciences	21	60
Computer and Information Systems Security	II	0
Computer Engineering, General	3	0
Computer Science	34	91
Computer Software and Media Applications	0	4
Cosmetology and Related Personal Grooming Services	25	25
Criminal Justice and Corrections	93	53
Dance, General	0	3
Data Entry/Microcomputer Applications	0	5
Design and Visual Communications	14	14
Drafting/Design Engineering Technologies/Technicians	3	I
Economics	3	12
Education, General	0	2
Electives	1610	63
Electrical and Power Transmission Installers	3	0

Subject Area

Electrical Engineering Technologies/Technicians	5	0
Electromechanical Instrumentation and Maintenance Technologies	22	0
Engineering, General	0	2
English Language and Literature	30	24
Environmental Control Technologies/Technicians	39	27
Environmental Science	6	6
Exercise Science and Kinesiology	47	205
Film/Video and Photographic Arts	0	6
Finance	34	0
Foods, Nutrition, and Related Services	9	9
Foreign Languages and Literatures	3	3
Geological and Earth Sciences/Geosciences	3	10
Health and Wellness	9	71
History	24	101
Human Resources Management and Services	3	0
Industrial Engineering	0	28
Industrial Production Technologies/Technicians	20	0
Journalism	2	3
Leisure and Recreational Activities	3	3
Liberal Arts and Sciences, General Studies and Humanities	2429	51
Literature	6	15
Management Information Systems		0
Marketing	3	27
Mathematics	13	40
Mental and Social Health Services and Allied Professions	3	0
Microbiology	4	8
Music	9	6
Pharmacology	0	3
Philosophy and Religious Studies, General	9	27
Physical Science Technologies/Technicians	3	0
Physical Sciences	0	7
Physics	0	3
Physiology, Pathology and Related Sciences	4	0
Physiology, Pathology, and Related Sciences	0	8
Political Science and Government	30	69
Precision Metal Working	6	19
Psychology	12	30
Public Relations, Advertising, and Applied Communication	0	3
Radio, Television, and Digital Communication	12	48
Registered Nursing, Nursing Administration, Nursing Research and Clinical Nursing	0	2

Rhetoric and Composition	21	4
Romance Languages, Literatures, and Linguistics	8	26
Security Policy and Strategy	21	21
Social Work	21	0
Sociology	3	12
Sustainability Studies	0	80
Vehicle Maintenance and Repair Technologies	26	0

Data Source: HB 493 Study, 2018 and 2019

*Totals may not sum with previous reporting due to exclusion of outlier data.

Appendix C: Senate Bill 1736, 82nd Texas Legislature, Regular Session (2011)

AN ACT

relating to the establishment of the CCH program.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION I. Subchapter A, Chapter 302, Labor Code, is amended by adding Section 302.0031 to read as follows:

Sec. 302.0031. CCH PROGRAM.

- (a) In this section, "institution of higher education" has the meaning assigned by Section 61.003, Education Code.
- (b) The commission shall establish and administer the CCH demonstration program to identify, develop, and support methods to maximize academic or workforce education credit awarded by institutions of higher education to veterans and military servicemembers for military experience, education, and training obtained during military service in order to expedite the entry of veterans and military servicemembers into the workforce.
- (c) The commission shall work cooperatively with other state agencies, including the Texas Higher Education Coordinating Board, public junior colleges, and other institutions of higher education, to accomplish the purposes of this section.

- (d) The commission may award grants to state, local, or private entities that perform activities related to the purposes of this section.
- (e) The commission shall administer the program using money previously appropriated to the commission or received from federal or other sources.
- (f) The commission may adopt rules as necessary for the administration of this section.
- (g) Not later than November 1, 2012, the commission, after consultation with the Texas Higher Education Coordinating Board, shall report to the legislature and the governor on:
 - the results of any grants awarded under this section;
 - (2) the best practices for veterans and military servicemembers to achieve maximum academic or workforce education credit at institutions of higher education for military experience, education, and training obtained during military service;
 - (3) measures needed to facilitate the award of academic or workforce education credit by institutions of higher education for military experience, education, and training obtained during military service; and

- (4) other related measures needed to facilitate the entry of trained, qualified veterans and military servicemembers into the workforce.
- (h) This subsection and Subsection (g) expire January I, 2013.

SECTION 2. This Act takes effect immediately if it receives a vote of two-thirds of all the members elected to each house, as provided by Section 39, Article III, Texas Constitution. If this Act does not receive the vote necessary for immediate effect, this Act takes effect September I, 2011.

Appendix D: Senate Bill 806, 84th Texas Legislature, Regular Session (2015)

AN ACT

relating to the CCH program.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION I. Section 302.0031, Labor Code, is amended by amending Subsection (b) and adding Subsection (g) to read as follows:

(b) The commission shall establish and administer the CCH [demonstration] program to identify, develop, and support methods to maximize



academic or workforce education credit awarded by institutions of higher education to veterans and military servicemembers for military experience, education, and training obtained during military service in order to expedite the entry of veterans and military servicemembers into the workforce.

- (g) Not later than November I of each year, the commission, after consultation with the Texas Higher Education Coordinating Board, shall report to the legislature and the governor on:
 - the results of any grants awarded under this section;
 - (2) the best practices for veterans and military servicemembers to achieve maximum academic or workforce education credit at institutions of higher education for military experience, education, and training obtained during military service;
 - (3) measures needed to facilitate the award of academic or workforce education credit by institutions of higher education for military experience, education, and training obtained during military service; and
 - (4) other related measures needed to facilitate the entry of trained, qualified veterans and military servicemembers into the workforce.

SECTION 2. This Act takes effect immediately if it receives a vote of two-thirds of all the members elected to each house, as provided by Section 39, Article III, Texas Constitution. If this Act does not receive the vote necessary for immediate effect, this Act takes effect September 1, 2015.

Appendix E: House Bill 493, 85th Texas Legislature, Regular Session (2017)

AN ACT

relating to reporting requirements for the CCH program.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION I. Section 302.0031(g), Labor Code, is amended to read as follows:

- (g) Not later than November I of each year, the commission, after consultation with the Texas Higher Education Coordinating Board, shall report to the legislature and the governor on:
 - the results of any grants awarded under this section;
 - (2) the best practices for veterans and military servicemembers to achieve maximum academic or workforce education credit at institutions of higher education for military experience, education, and training obtained during military service;
 - (3) measures needed to facilitate the award of academic or workforce education credit by institutions of higher education for military experience, education, and training obtained during military service; [and]
 - (4) other related measures needed to facilitate the entry of trained, qualified veterans and military servicemembers into the workforce;
 - (5) the number of academic or workforce education semester credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year, disaggregated by the subject area for which the credit hours are awarded; and

(6) the number of transfer credit hours awarded under the program and applied toward a degree or certification program at an institution of higher education during the most recent academic year.

SECTION 2. The change in law made by this Act to Section 302.0031(g), Labor Code, applies beginning with the report due under that subsection not later than November 1, 2018.

SECTION 3. This Act takes effect January I, 2018.





Skills Development Fund

Scope

The Skills Development Fund Annual Report provides an overview of Fiscal Year 2019 activities related to training projects across Texas.

The report highlights Texas Workforce Commission's (TWC) implementation of the Skills Development Fund in partnership with public community and technical colleges, Texas A&M Engineering Extension Service (TEEX), and Independent School Districts to meet workforce training needs for Texas businesses. The report meets the requirements set forth by the 76th Texas Legislature, Regular Session (1999).

Skills Development Fund Historical Data

In Fiscal Year (FY) 2019, TWC's skills program:

- Received 76 proposal submissions totaling \$25,313,114;
- Funded 38 regular skills grant with an average award of \$434,688;
- Served 72 businesses;
- supported the creation of 3,568 jobs; and
- assisted with the retraining of 9,115 current workers in existing jobs.

Employer Contribution

Business partners contribute to the success of Skills Development Fund (Skills) grants through in-kind support which included, providing trainees' wages during training, the use of training space and equipment, funding a portion of course costs as necessary, the provision of complementary courses that are not part of the Skills Development grant, and salaries for staff who are assisting with the grant. These in-kind business partner contributions totaled over \$11,861,188 in FY 2019. TWC aims to ensure the equitable distribution of SDF funds statewide to expand the state's capacity to respond to rural and urban workforce needs.

Since its inception in 1996, the skills program has helped 4,522 employers create 119,633 jobs and upgrade the skills of 266,000 incumbent workers, for a total of 385,633 workers trained. Participating workers have received career and/or advancement opportunities at the completion of training, which includes wages equal to or greater than the prevailing wage in the local area. Statewide, the average wage paid to workers trained with skills grants has increased from \$10.33 an hour in FY 1996 to \$25.44 an hour in FY 2019.

Business, Workforce/Economic Development and Education Partners

The Skills Development Fund program has successfully provided training opportunities in partnership with businesses, public community and technical colleges, economic development organizations and TEEX for over 20 years.

Businesses of all sizes have worked with these stakeholders to develop customized and innovative training curriculums that are replicated and shared statewide.

The 28 local workforce boards continue to play a critical role in the alignment of stakeholders and partners. Their knowledge of employer and employee needs and their ability to leverage resources serves as a key driver for successful projects.

Special Initiatives under the Skills Development Fund Program Skills for Small Business

By providing training for Texas small businesses and their employees, the Skills for Small Business (SSB) program provides more than 511,990 small businesses, in both rural and urban communities, the opportunity to respond to their operational needs by increasing the skills of their employees.



This initiative provides training opportunities through existing courses offered by the participating local public community or technical college or TEEX to businesses with fewer than 100 employees.

In FY 2019, \$1,057,350 in training was approved to support small businesses throughout Texas.

Recruit Texas

Recruit Texas provides leadership and direction to, and linkage among, employers, economic developers, economic development organizations, local workforce development boards, public junior colleges, and public technical institutes to address the employers' needs for recruitment and hiring for complex or high-skilled employment positions to facilitate employers' relocation to or expansion of operations in Texas. The program provides the opportunity for Fast-Track curriculum development including customized training necessary to facilitate complex and high-skilled business operations.

Skills for Transition

The Skills for Transition program assists military service members who are preparing to separate from service within 365 days or have been discharged within 365 days with plans to remain in Texas. The program prepares military service members by translating their military skills into civilian terms, locating employment, completing shortterm certification programs or obtaining the appropriate licensure or certifications to compete in the job market.

Since the program's inception, over \$1,675,000 in grants to assist transitioning military personnel have been awarded.

Over 424 military personnel have received training to assist with immediate entry into the local workforce. Areas of training include:

- Occupations in Aviation, such as Aircraft Structure, Aircraft Rigging and Assembly and Assembly
- Occupations in Automotive: Automotive Body and Related Repairers, Automotive Service Technicians/Mechanics and Automotive Technology Certificate

- Occupations in the Information Technology industry, such as Network and Computer Systems Administration, Computer User Support Specialist, CompTIA- CompTIA Network+ Certificate, and Computer Support Specialist
- Occupations in Healthcare, such as Registered Nurse, Certified Nursing Assistant, Clinical Medical Assistant, Emergency Medical Technician, Pharmacy Technician, and Medical Office Medical Office Technology Specialist, Medical Laboratory Technician
- Occupations in Law Enforcement
- Occupations in Transportation: CDL-Truck Driver
- Occupations in Manufacturing, such as Electrician, Automotive Service Technician, Industry Machine Mechanic, Team Assemblers, Heavy Equipment Operator, HVAC technician, and Welder
- Occupations in Administrative and Service, such as Human Resource Specialist, Bookkeeper, Executive Secretary, Project Management Professional, and Management Analyst

Training has been provided in such areas as the Alamo and Capital regions, Borderplex, Central Texas, Gulf Coast, Tarrant County, and West Texas.

Dual Credit Program

The TWC Dual Credit grant program addresses local industry demands through expanded joint credit courses in partnership with local independent school districts and public community, state, or technical colleges.

The program gives grantees the opportunity to enhance career and technical education (CTE) dual credit programs through equipment purchases utilizing Skills Development Funds.

In FY 2019, TWC's Dual Credit Program:

- received 29 proposals totaling \$4,986,579; and
- awarded 5 grants, with an average award of \$187,246.



Skills Highlights for FY2019

Texas State Technical College – Harlingen

SpawGlass Contractor's, Inc. in Harlingen was awarded a SDF grant in the amount of \$143,332 to train 75 employees which included 19 new and 54 incumbent workers to address construction skills gaps. Participating trainees will come from operations including: Building Services Technicians, Carpenters, Concrete Finishers, Heavy Equipment Operator, and Laborers. Employees participating in the training will receive National Center for Construction Education and Research (NCCER) and additional industry-related instruction.

SpawGlass Contractor's, Inc. will benefit from the wellqualified workforce to ensure they provide the community with the absolute best construction experience. Upon completion of training, the business partner anticipates improved safety, increased construction, welding and masonry skills.

"Skills Development Fund grants help build partnerships between great educational institutions such as TSTC-Harlingen and innovative employers like SpawGlass Contractors, Inc. These grants offer funding to train and elevate our workforce for high-skilled, high demand careers in construction -providing a multiplied economic return."

-State Senator Eddie Lucio, Jr.

"When companies relocate to Texas, they do so because they know we have the best workforce in the world. The Skills Development Fund is a vital tool in Texas' workforce toolkit and sends a great message to industry: Texas will make sure there's a workforce ready to meet your business needs."

-State Representative Eddie Lucio, III

North Central Texas College

Thirty-One Gifts, LLC in Flower Mound and Samsung HVAC America LLC in Roanoke are part of a consortium SDF grant in the amount of \$553,405 to train a combined 222 employees which include 185 and 37 incumbent workers in manufacturing goods and services. Both companies require specific operational instruction for startup and ongoing operations, respectively. New Thirty-One Gifts, LLC has relocated manufacturing operations from Ohio to Texas. The new facility will produce personalized items, including scarves, pouches, pet leashes, baskets, stationery, insulated drinkware and more.

Samsung Electronics subsidiary Samsung HVAC America designs, stocks, sells and trains on Samsung HVAC systems. The team members will receive formal HVAC technical training, and support sales and technical support team training, thus impacting customer satisfaction. Upon completion of training the business partner anticipates graduated increases in production, consistent and efficient manufacturing quality; safety and positive retention standards that help attract new workers.

"There is a reason the Lone Star State is number one in capital investments, and we want to continue to drive that economic growth pattern. This Skills Development Fund grant brings together local businesses to establish important manufacturing and technical training to increase essential workforce skills needed in Texas."

-State Senator Jane Nelson

"When great employers collaborate with local higher education institutions like North Central Texas College, we not only build a stronger workforce but a better Texas. This Skills Development Fund grant provides a tremendous opportunity for area workers to further develop their skills that will lead to better jobs and a brighter, more secure future. "

-State Representative Tan Parker

Del Mar College

Bay Area Healthcare Group, LTD in Corpus Christi was awarded a SDF grant in the amount of \$464,747 to train 278 employees which included 47 new and 231 incumbent workers for Nursing and other healthcare professionals. The grant will support medical services in the hospital, clinic and emergency care; women's services; cancer care; and pediatric services throughout the Coastal Bend region. Training will provide the opportunity to certify entry-level nurse assistants and registered nurses.

Upon completion of training, the business partner anticipates team members will work at their level of licensure to provide patient care; the creation of career ladders; increased ability for entry-level clinical staff to assist registered nurses with direct patient care.



"The training partnership between the Bay Area Healthcare Group, LTD and Del Mar College provides incredible pathways for the Coastal Bend workforce region. The enhanced healthcare-related skills will undoubtedly provide a pipeline to higher-quality jobs as well as economic growth across a vital area of our state."

-State Representative Todd Hunter

"I am pleased the Texas Workforce Commission has granted this Skills Development Fund grant to Del Mar College and the Bay Area Healthcare Group, LTD. These funds will train new healthcare professionals and provide training for individuals to increase skills levels and have access to higher wages. This partnership and grant, will improve access to health and greatly benefit our hard-working Coastal Bend Texans."

-State Senator Juan "Chuy" Hinojosa

Texas State Technical College – Waco

Cargill, Inc. and Eagle Systems, Inc. in Waco are part of a consortium SDF grant in the amount of \$115,132 to train 58 employees which include 3 new and 55 incumbents in manufacturing and services industries. Cargill, Inc. processes nearly 27,000 turkeys daily. Electrical and industrial maintenance courses will boost Cargill team members' skills and enhance productivity for Maintenance and Refrigeration Technicians and Maintenance Workers.

Eagle Systems, Inc. provides contract security. Leadership courses will allow Eagle Systems, Inc. staff to improve personal leadership skills and respond to customer requests. Upon completion of training the business partners anticipate improved safety, quality, production and improved leadership. The training will enhance the skills of Corporate Trainers, Security Supervisors and Security Officers.

"I am very pleased with the successful results of this partnership between the Texas Workforce Commission, TSTC-Waco, Cargill Inc., and Eagle Systems Inc., and for the opportunities it affords the people of Senate District 22."

-State Senator Brian Birdwell

New Opportunities

The Skills Development Fund continues to play an important role in supporting the growth of businesses across Texas. Businesses that utilize the funding to support training on advanced processes and technologies for their employees give themselves a competitive advantage. This edge allows businesses to expand capacity and pursue new opportunities.

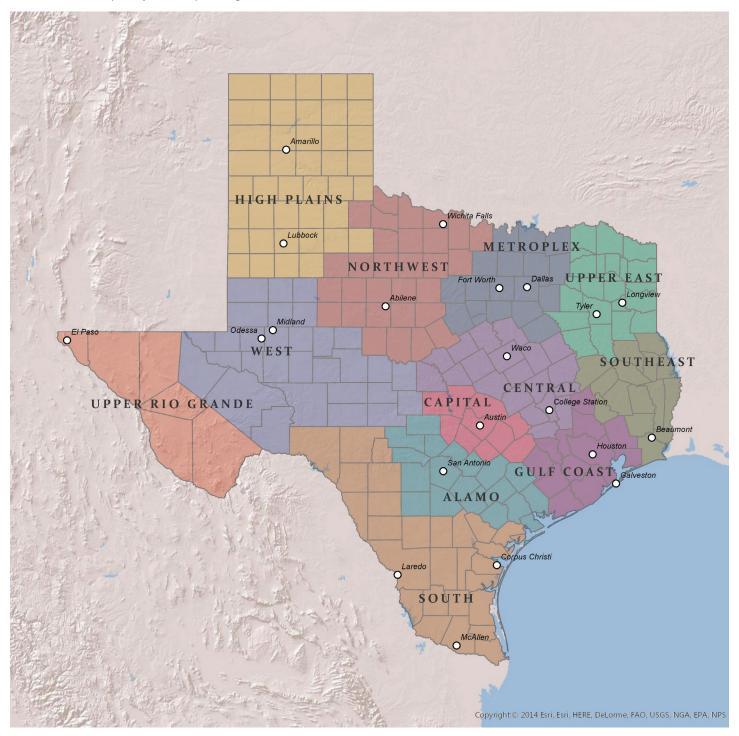
Business expansion also presents opportunities for communities to come together and formulate strategies to address the increased demand for workforce talent. With that in mind, independent school districts, community and technical colleges along with workforce development boards and economic development entities, increasingly are utilizing various initiatives funded by the Skills Development Fund to support local capacity building.

The increased collaboration locally and statewide strengthens Texas as the place where business find the most opportunities to be successful.



Comptroller's 12 Regions of Texas

The following data satisfies the requirements set forth by the 76th Texas Legislature, Regular Session (1999), for an annual report of Skills Development Fund program statistics. The data in all tables align with the Texas Comptroller of Public Accounts (Comptroller's) 12 regions of the state.





Texas Workforce Commission

Skills Development Fund Fiscal Year 2019 Annual Report

(Texas Labor Code Section 303.006)

Table I: Shows the total number of applications submitted and approved for funding in FY 2019 for each region of the State

Comptroller Region	Total Number of Applications Submitted	Number of Applications Approved
Alamo	5	5
Capital	0	0
Central	10	7
Gulf Coast	II	9
High Plains	7	5
Metroplex	44	38
Northwest	3	2
South	27	18
Southeast	4	2
Upper East	4	3
Upper Rio Grande	6	5
West	3	2
Statewide Total	124	96

*Three applications were withdrawn by the applicants. The applications were for projects in the Central, Gulf Coast and Metroplex regions.

*Note: No applications were disapproved.

Important Notes:

- Some applications were submitted by colleges that had partnered with businesses in different Comptroller regions. In these cases, the application is counted in each region, sometimes, multiple times.
- Number of applications submitted includes some applications that were not awarded during FY 2019, as well as 24 proposals submitted for dual credit funding that were not funded via a competitive RFA process.
- Skills for Small Business applications received and awarded are noted in the next table, Table Ia.





Table 1a: Shows the number of Skills for Small Business applications received and awarded per college by region.

Skills for Small Business

Comptroller Region	Number of Applications Submitted	Number of Applications Approved
Alamo	I	I
Capital	I	I
Central	4	4
Gulf Coast	4	4
High Plains	0	0
Metroplex	5	5
Northwest	2	2
South	4	4
Southeast	2	2
Upper East	2	2
Upper Rio Grande	0	0
West	0	0
Statewide Total	25	25

Important Notes:

• Skills for Small Business projects are awarded to community colleges. The above number of applications reflects grant awards to colleges and not individual applications received from small businesses.



Table 2: Shows the total amount of funding awarded in each region of the State, and the percentage those amounts represent of total dollars awarded on a statewide basis. The second and third columns show data for FY 2019 only, and the last two columns show cumulative data from FY96 (program inception) through FY 2019.

Comptroller Region	Amount Awarded by Region FY 2019	Percent of Statewide Funds Awarded FY 2019	Total Amount of Funds Awarded by Region, Cumulative Since Inception FY96-FY 2019	Percent of Total Statewide Funds Awarded, Cumulative FY96-FY 2019
Alamo	\$357,041	2%	\$57,622,393	13%
Capital	\$21,000	0%	\$19,915,963	4%
Central	\$1,429,073	7%	\$36,279,094	8%
Gulf Coast	\$2,536,409	13%	\$69,845,730	15%
High Plains	\$589,864	3%	\$10,651,271	2%
Metroplex	\$7,073,854	37%	\$127,246,987	28%
Northwest	\$471,798	2%	\$15,740,514	3%
South	\$4,454,948	23%	\$46,366,913	10%
Southeast	\$735,401	4%	\$12,839,486	3%
Upper East	\$822,738	4%	\$29,897,919	7%
Upper Rio Grande	\$353,858	2%	\$12,053,197	3%
West	\$393,868	2%	\$13,580,740	3%
Statewide Total	\$19,239,852	100%	\$452,040,206	100%

Important Notes:

• The above table includes all grant awards made from the Skills Development Fund to Dual Credit projects, awards for the Skills for Transition program and all Skills for Small Business dollars awarded since inception of the program, in 2010.

Table 3: Shows the percentage of total funding awarded to each region of the State, as well as each region's percentage of the:

- State's population;
- Civilian labor force;
- Number of unemployed people; and
- Number of grant applications submitted to TWC by public community and technical colleges.

Comptroller Region	*Percent of Statewide Funds Awarded FY 2019	Percent of State's Population	Percent of State's Civilian Labor Force	Percent of Statewide Unemployed	Percent of Grant Applications FY 2019	Percent of Statewide Funds Awarded FY'96-19
Alamo	2%	10%	10%	8%	4%	13%
Capital	0%	8%	9%	7%	0%	4%
Central	7%	4%	4%	4%	8%	8%
Gulf Coast	13%	25%	25%	28%	9%	15%
High Plains	3%	3%	3%	2%	6%	2%
Metroplex	37%	27%	29%	27%	35%	28%
Northwest	2%	2%	2%	2%	2%	3%
South	23%	9%	7%	11%	22%	10%
Southeast	4%	3%	2%	3%	3%	3%
Upper East	4%	4%	4%	4%	3%	7%
Upper Rio Grande	2%	3%	3%	3%	5%	3%
West	2%	2%	2%	2%	2%	3%
Statewide Total	100%	100%	100%	100%	100%	100%

*The second column shows data for FY 2019 only, and the last column shows cumulative data from FY 1996 (program inception through FY 2019).

Sources:

Population Data from the U.S. Census Bureau. Civilian Labor Force and Unemployment data from TWC's Labor Market and Career Information Department, Local Area Unemployment Statistics (LAUS) Program



Table 4: Shows the statewide average and median weekly wage levels of individuals to be trained under new FY 2019 grants. The data include wages for current employees that will be retrained and those who will be hired into new positions.

All Trainees	Statewide Average Weekly Wage	Statewide Median Weekly Wage
New Jobs	\$925	\$825
Upgraded Jobs	\$1,054	\$951

Important Notes:

- Does not include Dual Credit or Skills for Transition projects these are equipment only grants, no trainees attached.
- Does not include Skills for Small Business due to the unique nature of these programs.

Table 5: Shows the average and median weekly wage levels of all individuals to be trained under new FY 2019 grants. These wage levels are presented for each region of the State awarded projects.

Comptroller Region	Average Weekly Wage	Median Weekly Wage
Alamo	\$888	\$959
Capital	\$0	\$0
Central	\$1,293	\$1,136
Gulf Coast	\$1,567	\$1,424
High Plains	\$823	\$786
Metroplex	\$987	\$923
Northwest	\$566	\$545
South	\$899	\$798
Southeast	\$1,774	\$1,488
Upper East	\$1,051	\$957
Upper Rio Grande	\$676	\$602
West	\$1,187	\$1,125

Important Notes:

- Does not include Dual Credit projects these are equipment only grants, no trainees attached.
- Does not include Skills for Small Business projects or Skills for Transition projects due to the unique nature of this program.

Table 5a: Shows the number of new jobs and the number of incumbent jobs by wage level. Wage levels are listed in five-dollar increments.

Average Wage	Total # New Jobs	Total # Retrained Jobs
\$10.00 to \$15.00	174	218
\$15.01 to \$20.00	942	1223
\$20.01 to \$25.00	1355	3950
\$25.01 to \$30.00	826	1460
\$30.01 to \$40.00	150	1132
\$40.00+	121	1132
Total	3568	9115

Important Notes:

- Does not include Dual Credit or Skills for Transition projects due to the unique nature of these programs.
- Does not include Skills for Small Business projects due to the unique nature of the program

Table 6: Shows the total amount of funds awarded in FY 2019 to micro-employers, small employers, medium employers, and large employers, as defined by the number of employees working for each business. The data are presented for each region of the State.

Comptroller Region	Micro (<21 Employees)	Small (21-99 Employees)	Medium (100-499 Employees)	Large (500+ Employees)
Alamo	\$0	\$17,015	\$0	\$279,041.00
Capital	\$12,496	\$14,386	\$0	\$0.00
Central	\$36,795	\$314,029	\$166,235	\$515,008.00
Gulf Coast	\$15,698	\$215,606	\$0	\$2,163,283.00
High Plains	\$0	\$116,184	\$128,544	\$345,136.00
Metroplex	\$31,294	\$392,935	\$771,902	\$5,797,521.00
Northwest	\$3,300	\$99,054	\$331,644	\$0.00
South	\$119,560	\$332,726	\$481,041	\$2,811,950.00
Southeast	\$0	\$39,840	\$0	\$483,380.00
Upper East	\$0	\$43,171	\$0	\$752,388.00
Upper Rio Grande	\$0	\$122,025	\$63,453	\$93,380.00
West	\$0	\$0	\$0	\$393,868.00
Statewide Totals	\$219,142	\$1,706,971	\$1,942,819	\$13,634,955

Important Notes:

• The above table now includes Skills for Small Business awards, reflected in the Micro and Small Business Size columns.



• Dual Credit projects and Skills for Transition projects are not included in the data due to the unique nature of these projects.

Table 7: Shows the total number of individuals to be trained under new FY 2019 grants by regions of the State. The total for each region includes the number of trainees who will enter new jobs and the number of current workers to be retrained.

Comptroller Region	Total Number of Trainees
Alamo	162
Capital	0
Central	686
Gulf Coast	967
High Plains	237
Metroplex	4046
Northwest	231
South	5328
Southeast	308
Upper East	381
Upper Rio Grande	184
West	153
Statewide Total:	12683

Important Notes:

- Does not include Dual Credit projects; these are equipment only with no trainees attached.
- Does not include Skills for Transition projects due to the unique nature of these projects.
- Skills for Small Business trainees are listed in the table below.







Table 7a: Shows the total number of individuals requesting training through the Skills for Small Business program.

Comptroller Region	Total Number of Trainees
Alamo	14
Capital	24
Central	100
Gulf Coast	12
High Plains	0
Metroplex	4
Northwest	0
South	928
Southeast	0
Upper East	0
Upper Rio Grande	0
West	0
Statewide Totals:	1082

Table 8: Shows the total number of individuals to be trained under the FY 2019 program by industry classification. The total for each industry includes the number of trainees who will enter new jobs and the number of current workers to be retrained.

Industry	Total Number of Trainees
Aerospace & Defense	87
Construction	4
Healthcare & Social Assistance	5602
Information Technology	266
Manufacturing	5073
Mining	388
Retail Trade	181
Services	339
Transportation & Warehousing	88
Utilities	533
Wholesale Trade	12
Statewide Total	12683

Important Notes:

• Does not include Dual Credit projects, Skills for Transition projects or Skills for Small Business projects due to the unique nature of these programs.



WorksWonders: Texas Purchasing from People with Disabilities Program

Overview

The Texas Purchasing from People with Disabilities program, commonly referred to as State Use Program, assists individuals with disabilities transition toward independence. Administered by TWC, its daily operations are managed by WorkQuest (formerly TIBH Industries), a central nonprofit agency. WorkQuest markets the program as WorksWonders, which provides direct benefits to these individuals by offering stable, vocational rehabilitation in their own communities. This training results in meaningful employment and fair wages which promotes self-sufficiency for employees of the program.

In 2019, nearly 6,000 Texans with disabilities were employed in 106 local nonprofit community rehabilitation programs (CRPs) that participate in the WorksWonders Program. These individuals, whose disabilities include mental health condition (1,461), intellectual disability (1,286), physical impairment (805), chemical disorder (576), learning disability (547), visual impairment (511), deaf or hard of hearing (137), brain injury (44) and varying other disabilities (437), earned a combined total of more than \$48 million in wages in 2019.

Year	Texas Employed Through WorksWonders Sate Use Program:
1979	22
1984	1,072
1989	3,150
1994	5,135
1999	5,767
2004	7,102
2009	6,918
2014	6,231
2019	5,804



2019 WorksWonders: Texas Purchasing from People with Disabilities

City	Number of CRPs	
bilene	I	Hur
lice		Jackson
Amarillo	I	Katy
Austin	10	Lubbock
Beaumont	3	Lufkin
Big Springs	I	Mexia
Brownwood	I	Midland
Bryan	I	Mount Pleasant
Canton	I	Pantego
Corpus Christi	7	Pflugerville
Crawford	I	Pittsburg
Crystal City	l	Poteet
Dallas	7	Round Rock
Devine	l	San Angelo
Dilley	l	San Antonio
Eagle Pass	l	Seguin
Early	l	Sherman
El Paso	4	Tyler
Floresville	l	Universal City
Fort Worth	6	Waco
Glidden	I	Weslaco
Houston	12	Wharton
Humble		Wichita Falls



2019 WorksWonders: Texas Purchasing from People with Disabilities

Made in Texas Products

Like the Lone Star State in which they live, workers in the WorksWonders program take pride in their home-based products. Many items offered for sale in the State Use program are the product of materials grown, created or assembled by WorksWonders workers.

Floor pads for sweeping, eyewear for safety and binders for keeping paper in place - they're Made in Texas.

Here are a few examples:

Product: Floor Maintenance Pads, 3M High Productivity Stripping Pads

- CRP: Beacon Lighthouse for the Blind, Wichita Falls
- Primary Purchaser: Texas Health and Human Services Commission

Product: Prescription Safety Eyewear, Single Vision Deluxe Lens

- CRP: Fort Worth Lighthouse for the Blind
- Primary Purchaser: Texas Commission on Environmental Quality

Product: 3-Ring Full Clear Overlay Vinyl Binders with inside front and back pockets

- CRP: Travis Association for the Blind, Austin
- Primary Purchaser: Texas Department of Criminal Justice

State Use Program Exceptions Reporting

There are 106 Community Rehabilitation Programs (CRPs) employing disabled workers who make products or provide services for the State Use program. State agencies are mandated to purchase products and services provided by CRPs participating in the program.

Agencies are not required to purchase State Use products or services that do not meet agency specifications for Quality, Quantity, Delivery Time or Life Cycle Cost. If a State Use product or service is purchased from another source, the agency must document which of the four exceptions to the State Use program is the reason.

Exception for Quantity. Quantity exceptions can be made when WorkQuest has a minimum order requirement that is more than is needed by the agency, or when an agency has a need for a quantity greater than WorkQuest is able to fill.

Exception for Quality. Quality exceptions can be made when a WorkQuest good or service does not meet specific performance standards.

Exception for Delivery Time. Exceptions based on delivery time may only be made after WorkQuest has been contacted and WorkQuest has confirmed its inability to meet an essential schedule or delivery date requirement.

Exception for Life Cycle Costs. Life cycle cost exceptions can be made when the purchaser determines the WorkQuest product or service is not the most cost-effective option to meet the business requirements of the agency.

The Texas Comptroller of Public Accounts provides a monthly purchasing summary, and a record of agencies reporting exceptions, not reporting, or those having no exceptions. For more information, go to the Texas Comptroller of Public Accounts: Texas Purchasing from People with Disabilities (State Use Exceptions Report). Link: http://www.txsmartbuy.com/tppd/exceptions

WorksWonders: Program Impact

Finding Meaningful Employment opportunities for individuals with disabilities and providing those individuals with the skills necessary to ensure that they can perform effectively in competitive and integrated work environments is a goal of the WorksWonders Program.

Of the 106 community rehabilitation programs (CRPs) participating in the WorksWonders Program, 95 offer vocational rehabilitation and outplacement services to their employees in an attempt to secure competitive employment that meets their strengths and capabilities. These services include but are not limited to: adaptive visual equipment training, chemical/alcohol dependency counseling, educational training, financial planning, high



school equivalency prep courses, interview coaching, job coaching, job placement services, job skills training, and supported employment services.

Placing individuals with disabilities in jobs they want as a career and are ideally suited for, through vocational rehabilitation and outplacement services, has resulted in better retention, higher productivity, more consistency, and higher overall team satisfaction. These individuals are great hires, because they thrive on routine and standardization.

Due to the influence of these services and the positive effect they have on the employees who use them, 2,945 individuals with disabilities were placed in either competitive integrated employment or non-direct labor positions within their CRP.

CRP s providing career counseling or other related services for employees with disabilities	95
CRP s not providing career counseling or other related services for employees with disabilities	11

Benefits Paid by CRPs to Individuals Employed on Sate Use Contracts				
Type of Benefit	CRPs paying Benefits to Individuals with Disabilities	# of Individuals with Disabilities Receiving Benefits*	CRPs paying Benefits to Individuals without Disabilities	# of Individuals without Disabilities Receiving Benefits*
Medical	37	593	42	210
Dental	20	299	21	127
Vision	17	250	13	75
Retirement	21	536	28	172
Paid Vacation	33	1224	40	392
Bonuses	25	963	24	290
Other	33	1429	31	285



Texans with Disabilities Employed Through the Program

Type of Disability	Persons Employed 2018	Persons Employed 2019
Mental Health Condition	1,365	1,461
Intellectual Disability	1,192	1,286
Physical Impairment	748	805
Chemical Disorder	643	576
Learning Disability	512	547
Visual Impairment	618	511
Deaf or Hard of Hearing	169	137
Brain Injury	63	44
Other	703	437
Total Number of Texans with Disabilities Employed Through the Program	6,013	5,804
Total Number of Non-disabled Texans Employed Through the Program	1,589	1,516

July I, 2018 – June 30, 2019

Note: The category of "Other" comprises disabilities such as emotionally disturbed, emotionally disturbed with criminal offenses coming from half-way houses, dyslexic, accidental injury, poisoning, attention deficit disorder, severe diabetes, and metabolism disorder. The number employed reflects those individuals who may work part- or full-time on State Use contracts. Employees who have multiple disabilities are listed only once under their primary disability.

Wages and Benefits Paid to Texans Employed Through the Program	2018	2019
Amount of annual wages and benefits paid to Texans with disabilities*	\$44,317,418	\$48,994,181
Amount of annual wages and benefits paid to non-disabled Texans*	\$15,101,670	\$14,510,119
Total Wages Paid Through the Program	\$59,419,088	\$63,504,300

Total wages paid through the program increased by \$4 million in 2019 over 2018. As the program grows in sales, so do wages and benefits paid to individuals with disabilities. The average hourly wage rate has increased year-over-year with CRPs paying higher wage rates to their employees. A large contracting opportunity through the General Land Office significantly increased wages for temporary employment services. Benefits data was collected separately from October

1, 2018 – June 30, 2019. The benefits paid in this time period were \$3,164,191 for Texans with disabilities and \$873,699 for Texans without disabilities.

The average of weekly earnings (including benefits) paid to Texans with disabilities is \$13.29 per hour.

*The range of weekly earnings (including benefits) is \$7.25 - \$24.22 per hour. Piece rates are calculated and considered on the federal commensurate labor rate standards, which are calculated using a base rate of the federal minimum wage rate.

The average of weekly earnings (including benefits) paid to non-disabled Texans is \$15.41 per hour.

The range of weekly earnings (including benefits) is \$7.49 - \$37.06 per hour.

Individual Outplacement / Supported Employment

July I, 2018 - June 30, 2019

Persons with Disabilities Outplaced from CRPs - 2,747

Persons with Disabilities who previously worked on State Use Contracts Outplaced - 318

Persons with Disabilities Promoted within the CRPs* - 198

Persons with Disabilities Promoted with the CRPs who Previously Worked on State Use Contracts* - 85

*Promotions within the CRPs was collected separately from Outplacements in October 1, 2018 – June 30, 2019

Individual Outplacement is the number of State Use related individuals with disabilities that have been placed in competitive or supported employment positions in the community or within the community rehabilitation program (and who no longer work on State Use contracts). This number includes outplacements for the total facility.

Type of Disability	Persons Promoted CRP*	Persons Promoted State Use*	Persons Outplaced CRP	Persons Outplace State Use
Mental Health Condition	20%	18%	17%	27.50%
Intellectual Disability	10%	10.50%	9%	16%
Physical Impairment	17%	20%	9.50%	26.50%
Chemical Disorder	3.50%	7%	4%	6%
Learning Disability	10%	16.50%	5%	6%
Visual Impairment	14%	13%	2%	4%
Deaf or Hard of Hearing	6.50%	0%	1.50%	3%
Brain Injury	2%	2%	0.50%	١%
Other	17%	13%	51.50%	10%

The category of "Other" comprises disabilities such as emotionally disturbed, emotionally disturbed with criminal offenses coming from half-way houses, dyslexic, accidental injury, poisoning, attention deficit disorder, severe diabetes, and metabolism disorder.



Hour Range	Persons Promoted CRP*	Persons Promoted State Use*	Persons Outplaced CRP	Persons Outplace State Use
0 - 9	0%	0%	3%	8%
10 - 9	1%	0%	3%	6%
20 - 29	13%	14%	16%	9%
30 - 39	31%	9 %	10%	7%
40 +	55%	77%	68%	70%

Wage Range	Persons Promoted CRP*	Persons Promoted State Use*	Persons Outplaced CRP	Persons Outplace State Use
\$7.25 – 7.99/ Hour	١%	2%	12.50%	23.50%
\$8.00 – 8.99/ Hour	5%	9%	17.50%	4%
\$9.00 – 9.99/ Hour	16%	25%	19%	13%
\$10.00 +/ Hour	78%	64%	51%	59.50%

Achieve, a Place to Grow: Cultivating Skills, Diverse Experiences for Workers with Disabilities

Achieve's tagline is "a place to grow" for good reason.

The Dallas-area nonprofit dedicated to serving adults with disabilities is a WorksWonders community rehabilitation program (CRP) whose employees – called Achievers – work on contracts facilitated by WorkQuest. A passionate staff encourages their growth, both personally and professionally.

As the executive director of Achieve, Tim Allen wears many hats, but none are more important than his role as an advocate for his Achievers.

Like the rest of his nonprofit staff, Allen knows that Achievers are capable, as long as they're provided with the proper education, training and opportunities.

"Our main mission is to position Achieve to make the biggest impact on our Achievers," Allen said. "What they learn here will help and stick with them for the rest of their lives." Alfonso Hernandez, who has worked at the organization since 2015, is one of the Achievers who washes fleet vehicles for the Texas Department of Transportation (TxDOT) Dallas District. He says the job has helped him gain confidence.

"Working here has helped me grow," Hernandez said. "I've made new friendships, learned new skills and become more self-sufficient."

The contract secured with TxDOT in Dallas has diversified the work opportunities that Achieve could offer its employees. The chance to work outside of the warehouse is a big draw for many Achievers and being selected to wash TxDOT vehicles is an honor many Achievers work toward.

The partnership works well for TxDOT, too. Josh Cornelison, TxDOT Dallas shop coordinator, said that having Achievers onsite to wash fleet vehicles saves time and prevents traffic accidents.

"We used to have to drive back and forth to multiple car washes," Cornelison said. "Some of the locations we'd go to couldn't even accommodate our bigger trucks, but when an Achiever washes them, they get the whole thing. Everyone at TxDOT Dallas is really pleased with how the contract is working out." In addition to the TxDOT Dallas vehicle-washing contract, Achievers assemble and pack products, such as pens, fiber optic cables, and nuts and bolts. These contracts accommodate a variety of skill sets, so each Achiever is matched with a job that's personally challenging, fulfilling and meaningful.

"We push our Achievers to do the best they can while still maintaining product quality," Allen said. "We want them to feel confident and have the proper support system while building new resume skills. We're better able to do this thanks to our partnership with WorkQuest."

Martin Becerra: Document Destruction Job Has Stability, Skill Building

A valued staff member at Austin Task, Inc. (ATI) for the past three years, Martin Becerra is often recognized for his observational skills and creative approach to problem solving.

"He has an ability to see things other people would probably just take for granted," said Jim Thomson, his supervisor. "He picks up on things no one else does and is the first to offer up a solution if a problem arises."

In 1997, ATI began offering janitorial services through WorkQuest contracts with state agencies. In 2004, the company transitioned to its current work – secure document destruction, including paper and electronic media – with its first contract with the Texas State Library and Archives Commission (TSLAC). Presently, ATI's service area stretches from Brownwood to Beaumont and south to Laredo.

At ATI, Becerra works on a confidential document security contract. His responsibilities include stacking and cleaning the carts of documents brought in daily for destruction, loading empty carts back onto the truck and operating a paper shredder. But now, Becerra is taking on a new challenge as he works toward becoming a forklift driver. He's excited about the opportunity to learn something new that will benefit him and ATI.

"I like my routine and the stability of my job," Becerra said. "But I know being able to drive a forklift would be helpful here as there are only a few others who can do it. It would be a useful skill to have."

As he works toward his goal, Becerra continues to uphold the high standards required of his work in document security. Because the documents he handles require confidentiality, Becerra had to meet additional requirements beyond those necessary for the rest of the ATI staff. Thomson says Becerra's potential for advancement at ATI is clear.

"He's very cautious, which is a good trait to have in his current job and as a forklift driver," Thomson said. "We're trying to move him into a more difficult role since he always seems to be excited by new challenges."

ATI operates as a fully self-sustaining nonprofit business that competes with for-profit businesses. However, its primary mission is to provide employment for individuals with disabilities, who comprise 75 percent of the company's production workforce.

"We make it possible for our employees to have a better standard of living," said Brian O'Connor, president and CEO of ATI.

For example, Becerra pays for his family's internet service, which they were unable to afford before. He also pays his cell phone bill and helps purchase groceries at home, while still living with his parents. He especially appreciates being able to choose his work schedule, which he was unable to do at other jobs.

In addition to being committed to empowering individuals with disabilities, ATI is also dedicated to "green" business practices. As a document security company, dealing with a lot of paper comes with the job, so ATI recycles almost 12 metric tons of paper each year.

Becerra and other ATI employees are committed to ATI's vision, which O'Connor said is his primary purpose as the organization's leader.

"People identify so much with what their job is, so I try to instill in the staff that what they are doing is important," O'Connor said. "We're making a difference."

He continued, "I believe my staff understands that what they're doing – both protecting our customer's security and helping the environment – is important and should be respected.



Wages and Hours for Employees with Disabilities

A few Texas CRPs participating in the WorksWonders Program utilize a special wages certificate issued by the U.S. Department of Labor under Section 14(c) of the Fair Labor Standards Act (29 U.S.C. 214(c)) to pay certain workers with significant disabilities at a rate below the federal minimum wage. The allowable "commensurate" wage rate involves documentation and calculations of a worker's abilities and productivity and permits the CRPemployer to pay a lower hourly wage rate approved by the Department of Labor. The process is subject to regular auditing and oversight and permits certain CRPs to offer employment to individuals who may otherwise be unemployed. These day jobs often permit the worker's parent or guardian to secure their own employment to support the family.

2019 Numbers

Total number of Texans with disabilities employed in the program making minimum wage or higher:	5,717
Total number of Texans with Disabilities Employed in the Program making less than minimum wage:	87
Hours worked on State Use contracts by individuals with disabilities employed at CPRs paying at minimum wage or higher:	3,596,345
Hours worked on State Use contracts by individuals with disabilities employed at CPRs paying less than minimum wage:	117,505

CRPs paying less than minimum wage on state use contracts	Total Contract \$	Total Employees with Disabilities	Employees paid less than minimum wage	Employees without Disabilities
EXPANCO, Inc.	\$581,071	17	6	7
Marian Moss Enterprises, Inc.	\$1,257,854	99	2	33
VRC Industries - Austin State Supported Living Center	\$306,825	74	74	0
Work Services Corporation	\$2,310,589	86	5	39
TOTAL	\$4,456,339	276	87	79

Senate Bill (SB) 753, 86th Texas Legislature amended Chapter 122 of the Human Resources Code to require Community Rehabilitation Programs (CRPs) that are participating in the State Use Program to pay their employees with disabilities not less than the federal minimum wage. This bill also requires the Texas Workforce Commission to assist any CRPs that pay subminimum wage to develop a transition and retention plan to increase wages to its workers with disabilities and provide information to ensure the increase wages will not affect the worker's eligibility to receive federal benefits. CRPs must meet the minimum wage requirements by Sept I, 2022 or date determined by the State Use Program.

2019 WorksWonders: Texas Purchasing from People with Disabilities

Community Rehabilitation Program (CRP) Contract Listing

Listed Alphabetically by City

July I, 2018 - June 30, 2019

*Both individuals with disabilities and individuals without disabilities work on multiple contracts.

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
۱. Abilene Goodwill	 Grounds Maintenance Texas Department of Public Safety 	11,596	283,983	31	19
Industries, Inc. 2200 N. First St.	• Janitorial Maintenance City of Abilene	1,498			
Abilene, Texas 79603 (325) 676-7925	• Janitorial Maintenance Health and Human Services Commission	64,815			
	 Janitorial Maintenance Texas Department of Public Safety 	12,844			
	 Janitorial Maintenance Texas Juvenile Justice Department 	12,191			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	861			
	• Landscape Maintenance City of Abilene	128,283			
	 Landscape Maintenance Texas State Technical College System 	51,895			
2. Upper Valley	 Right of Way Mowing Texas Department of Transportation 	129,158	578,352	10	I
Helpsource, Inc. 1809 Walker Drive Alice, Texas 78332 (361) 668-6818	 Roadside Mowing Texas Department of Transportation 	449,194			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
3. Fresh Start Of	 Grounds Maintenance Adjutant General's Department 	15,352	1,030,446	31	8
Monroe, Inc. 6500 Canyon Drive, Suite 500	 Janitorial Maintenance Texas Department of Transportation 	62,178			
Amarillo, Texas 79109 (817) 243-9661	 Janitorial Maintenance Texas Parks and Wildlife Department 	9,398			
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	79,253			
	 Litter Pickup Texas Department of Transportation 	489,863			
	 Picnic Area Maintenance Texas Department of Transportation 	374,402			
4. Austin Task, Inc.	 Document Destruction Adjutant General's Department 	15,548	659,298	28	5
7305-B Burleson Road Austin, Texas 78744	Document Destruction Bell County	1,329			
(512) 389-3333	 Document Destruction Board of Plumbing Examiners 	72			
	 Document Destruction Caldwell County 	151			
	Document Destruction City of Austin	2,343			
	 Document Destruction City of Lockhart 	188			
	 Document Destruction City of Temple 	I,867			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc. 7305-B Burleson Road	 Document Destruction Commission on State Emergency Communications 	320			
Austin, Texas 78744 (512) 389-3333 continued	Document Destruction Comptroller of Public Accounts	10,772			
	 Document Destruction Court of Appeals – Third Court of Appeals District 	100			
	 Document Destruction Court of Criminal Appeals 	931			
	 Document Destruction Credit Union Department 	537			
	 Document Destruction Department of Aging and Disability Services 	330			
	 Document Destruction Department of Agriculture 	2,258			
	 Document Destruction Department of Family and Protective Services 	4,385			
	 Document Destruction Department of Information Resources 	1,417			
	 Document Destruction Department of State Health Services 	921			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc. 7305-B Burleson Road	 Document Destruction Employees Retirement System of Texas 	1,277			
Austin, Texas 78744 (512) 389-3333 continued	 Document Destruction Executive Council of Physical and Occupational Therapy Examiners 	1,863			
	 Document Destruction General Land Office 	1,655			
	 Document Destruction Gonzales County 	222			
	 Document Destruction Governor – Executive 	151			
	 Document Destruction Health and Human Services Commission 	188,235			
	 Document Destruction Lampasas ISD 	100			
	Document Destruction Lee County	249			
	 Document Destruction Lockhart ISD 	90			
	 Document Destruction Office of Consumer Credit Commissioner 	40			
	 Document Destruction Office of Public Insurance Counsel 	430			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc.	• Document Destruction Office of Public Utility Counsel	465			
7305-B Burleson Road Austin, Texas 78744	 Document Destruction Office of the Attorney General 	49,941			
(512) 389-3333 continued	 Document Destruction Public Utility Commission of Texas 	325			
	 Document Destruction Railroad Commission of Texas 	800			
	 Document Destruction Round Rock ISD 	121			
	 Document Destruction San Saba County 	601			
	• Document Destruction Secretary of State	179			
	Document Destruction Senate	46			
	 Document Destruction State Auditor 	287			
	 Document Destruction State Board of Dental Examiners 	586			
	 Document Destruction State Board of Veterinary Medical Examiners 	466			
	 Document Destruction State Commission on Judicial Conduct 	932			
	 Document Destruction State Office of Administrative Hearings 	1,370			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc. 7305-B Burleson	 Document Destruction State Office of Risk Management 	981			
Road Austin, Texas 78744 (512) 389-3333	• Document Destruction State Pension Review Board	80			
continued	 Document Destruction State Preservation Board 	213			
	 Document Destruction State Securities Board 	1,133			
	 Document Destruction Teacher Retirement System of Texas 	3,741			
	 Document Destruction Texas Alcoholic Beverage Commission 	3,567			
	 Document Destruction Texas Animal Health Commission 	326			
	 Document Destruction Texas Board of Architectural Examiners 	321			
	 Document Destruction Texas Board of Chiropractic Examiners 	178			
	 Document Destruction Texas Board of Nursing 	1,859			
	 Document Destruction Texas Board of Professional Engineers 	935			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc. 7305-B Burleson	 Document Destruction Texas Commission on Environmental Quality 	4,207			
Road Austin, Texas 78744 (512) 389-3333	 Document Destruction Texas Commission on Fire Protection 	430			
continued	 Document Destruction Texas Commission on the Arts 	85			
	 Document Destruction Texas Department of Banking 	1,035			
	 Document Destruction Texas Department of Housing and Community Affairs 	1,214			
	 Document Destruction Texas Department of Insurance 	7,491			
	 Document Destruction Texas Department of Licensing and Regulation 	2,042			
	 Document Destruction Texas Department of Motor Vehicles 	3,782			
	 Document Destruction Texas Department of Public Safety 	3,886			
	 Document Destruction Texas Department of Transportation 	16,337			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc.	 Document Destruction Texas Education Agency 	1,611			
7305-B Burleson Road Austin, Texas 78744 (512) 389-3333	 Document Destruction Texas Emergency Services Retirement System 	501			
continued	 Document Destruction Texas Facilities Commission 	544			
	 Document Destruction Texas Higher Education Coordinating Board 	618			
	 Document Destruction Texas Historical Commission 	573			
	 Document Destruction Texas Juvenile Justice Department 	50,629			
	 Document Destruction Texas Lottery Commission 	1,593			
	 Document Destruction Texas Medical Board 	2,213			
	 Document Destruction Texas Parks and Wildlife Department 	2,853			
	 Document Destruction Texas Public Finance Authority 	107			
	 Document Destruction Texas Real Estate Commission 	1,172			
	 Document Destruction Texas School for the Blind and Visually Impaired 	396			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc.	 Document Destruction Texas School for the Deaf 	175			
7305-B Burleson Road Austin, Texas 78744 (512) 389-3333	 Document Destruction Texas State Board of Pharmacy 	1,859			
continued	 Document Destruction Texas State Board of Public Accountancy 	1,719			
	 Document Destruction Texas State Library and Archives Commission 	9,957			
	 Document Destruction Texas State University – San Marcos 	4,062			
	 Document Destruction Texas Veterans Commission 	1,723			
	 Document Destruction Texas Water Development Board 	504			
	 Document Destruction Texas Workforce Commission 	32,546			
	 Document Destruction Travis County 	2,163			
	 Document Destruction University of Texas at Austin 	68,944			
	 Document Destruction University of Texas Health Science Center at San Antonio 	320			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
4. Austin Task, Inc. 7305-B Burleson Road	 Document Destruction University of Texas M. D. Anderson Cancer Center 	124,449			
Austin, Texas 78744 (512) 389-3333 continued	 Document Destruction Upper Brushy Creek Water Control 	108			
	 Document Destruction Waller County 	216			
5. Easter Seals	 Grounds Maintenance Texas Department of Transportation 	162,686	3,551,014	134	18
Central Texas, Inc. 8505 Cross Park	 Grounds Maintenance Texas Historical Commission 	12,600			
Drive, Suite 120 Austin, Texas 78754 (512) 615-6801	 Grounds Maintenance Texas Workforce Commission 	7,192			
	Grounds Maintenance Travis County	33,058			
	• Janitorial Maintenance City of Austin	102,417			
	• Janitorial Maintenance Credit Union Department	6,552			
	• Janitorial Maintenance Health and Human Services Commission	54,172			
	 Janitorial Maintenance Texas Department of Transportation 	17,558			
	 Janitorial Maintenance Texas Historical Commission 	38,699			
	 Janitorial Maintenance Texas Juvenile Justice Department 	48,741			
	 Janitorial Maintenance Texas Workforce Commission 	24,322			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
5. Easter Seals	 Landscape Maintenance Adjutant General's Department 	42,474			
Central Texas, Inc. 8505 Cross Park	 Landscape Maintenance City of Austin 	637,736			
Drive, Suite 120 Austin, Texas 78754 (512) 615-6801	 Landscape MaintenanceCity of San Marcos 	410,063			
continued	 Landscape Maintenance Texas Parks and Wildlife Department 	29,086			
	 Landscape Maintenance Texas Workforce Commission 	22,873			
	 Litter Pickup City of Kyle 	38,161			
	 Litter Pickup Texas Department of Transportation 	106,183			
	 Litter Pickup Travis County 	34,404			
	 Tree and Brush Control Adjutant General's Department 	4,265			
	Vegetation Control City of Austin	1,138,851			
	Vegetation Control City of San Marcos	578,921			
6. Enterprise Professional Services, Inc. 7710 Rialto Blvd.	 Janitorial Maintenance Department of State Health Services 	45,371	963,781	24	14
	 Janitorial Maintenance Office of the Attorney General 	257,704			
Austin, Texas 78735 (512) 614-6116	 Landscape Maintenance Texas Department of Public Safety 	115,992			
	Litter Pickup City of Austin	26,600			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
6. Enterprise Professional	 Tree and Brush Control Texas Department of Transportation 	515,714			
Services, Inc. 7710 Rialto Blvd. Austin, Texas 78735 (512) 614-6116	 Tree Pruning/ Trimming Texas Department of Public Safety 	2,400			
continued					
7. Goodwill	 Carpet Cleaning Adjutant General's Department 	1,182	4,587,872	172	26
Temporary Services, Inc. Goodwill - Service	 Data Entry Services Texas Commission on Environmental Quality 	I,I29			
Contracts 1015 Norwood Park Blvd.	 Janitorial Maintenance Adjutant General's Department 	808,310			
Austin, Texas 78753 (512) 637-7100	 Janitorial Maintenance City of San Marcos 	483,533			
	 Janitorial Maintenance Department of Agriculture 	7,536			
	 Janitorial Maintenance Health and Human Services Commission 	524,277			
	 Janitorial Maintenance Office of the Attorney General 	7,720			
	 Janitorial Maintenance Texas A&M AgriLife Research 	4,426			
	 Janitorial Maintenance Texas Department of Motor Vehicles 	17,304			
	 Janitorial Maintenance Texas Department of Public Safety 	78,255			
	 Janitorial Maintenance Texas Department of Transportation 	174,680			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
7. Goodwill	 Janitorial Maintenance Texas Parks and Wildlife Department 	248,267			
Temporary Services, Inc. Goodwill - Service	 Mail Room Services Health and Human Services Commission 	1,285,535			
Contracts 1015 Norwood Park Blvd. Austin, Texas 78753	 Mail Room Services Texas Commission on Environmental Quality 	13,273			
(512) 637-7100	 Mail Room Services Texas Department of Motor Vehicles 	881,309			
	• Mail Room Services Texas State Board of Pharmacy	51,136			
8. Goodwill Temporary	 Temporary Employment Services Adjutant General's Department 	121,390	10,447,645	464	225
Services, Inc. 1015 Norwood Park Blvd.	 Temporary Employment Services Bond Review Board 	33,473			
Austin, Texas 78753 (512) 637-7100	 Temporary Employment Services City of Austin 	179,451			
	 Temporary Employment Services Comptroller of Public Accounts 	19,379			
	 Temporary Employment Services Department of Agriculture 	13,329			
	 Temporary Employment Services Department of Family and Protective Services 	325,491			
	• Temporary Employment Services Department of State Health Services	1,662,222			



Community Rehabilitation Program	Contract Services		Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
8. Goodwill Temporary Services, Inc.	 Temporary Employment Services Employees Retirement System of Texas 	4,745			
1015 Norwood Park Blvd. Austin, Texas 78753	 Temporary Employment Services Governor – Executive 	35,483			
(512) 637-7100 continued	 Temporary Employment Services Health and Human Services Commission 	1,913,951			
	 Temporary Employment Services Office of Injured Employee Counsel 	50,075			
	 Temporary Employment Services Office of the Attorney General 	3,004,344			
	 Temporary Employment Services Railroad Commission of Texas 	99,958			
	 Temporary Employment Services Teacher Retirement System of Texas 	70,899			
	 Temporary Employment Services Texas Animal Health Commission 	10,848			
	 Temporary Employment Services Texas Commission on Environmental Quality 	1,844,295			
	 Temporary Employment Services Texas Department of Housing and Community Affairs 	36,065			
	 Temporary Employment Services Texas Department of Insurance 	374,895			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
8. Goodwill Temporary	 Temporary Employment Services Texas Department of Public Safety 	42,977			
Services, Inc. 1015 Norwood Park Blvd. Austin, Texas 78753	 Temporary Employment Services Texas Department of Transportation 	428,604			
(512) 637-7100 continued	 Temporary Employment Services Texas Higher Education Coordinating Board 	91,847			
	 Temporary Employment Services Texas Juvenile Justice Department 	14,009			
	 Temporary Employment Services Texas Parks and Wildlife Department 	2,516			
	 Temporary Employment Services Texas Real Estate Commission 	67,232			
	 Temporary Employment Services Texas Workforce Commission 	167			
9. Peak Performers St. Vincent DePaul Rehabilitation Service of Texas, Inc. 4616 Triangle Ave., Suite 405	 Temporary Employment Services Adjutant General's Department 	35,932	17,227,218	433	100
	 Temporary Employment Services Board of Plumbing Examiners 	196,808			
Austin, Texas 78751 (512) 453-8833	 Temporary Employment Services Bond Review Board 	11,055			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
9. Peak Performers St. Vincent DePaul Rehabilitation Service	 Temporary Employment Services Cancer Prevention and Research Institute of Texas 	148,639			
of Texas, Inc. 4616 Triangle Ave., Suite 405 Austin, Texas 78751	 Temporary Employment Services Comptroller of Public Accounts 	1,536,936			
(512) 453-8833 continued	 Temporary Employment Services Department of Agriculture 	377,009			
	 Temporary Employment Services Department of Family and Protective Services 	14,519			
	 Temporary Employment Services Department of Information Resources 	59,087			
	 Temporary Employment Services Department of Savings and Mortgage Lending 	138,776			
	 Temporary Employment Services Department of State Health Services 	I,749,772			
	 Temporary Employment Services Employees Retirement System of Texas 	117,338			
	 Temporary Employment Services General Land Office 	988,352			
	 Temporary Employment Services Governor – Executive 	5,528			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
9. Peak Performers St. Vincent DePaul	 Temporary Employment Services Health and Human Services Commission 	2,731,672			
Rehabilitation Service of Texas, Inc. 4616 Triangle Ave., Suite 405	 Temporary Employment Services Office of Consumer Credit Commissioner 	17,909			
Austin, Texas 78751 (512) 453-8833 continued	 Temporary Employment Services Office of Court Administration 	62,630			
	 Temporary Employment Services Office of Injured Employee Counsel 	4,005			
	 Temporary Employment Services Office of the Attorney General 	331,998			
	 Temporary Employment Services Public Utility Commission of Texas 	21,838			
	 Temporary Employment Services Railroad Commission of Texas 	88,072			
	 Temporary Employment Services Secretary of State 	92,290			
	 Temporary Employment Services State Office of Administrative Hearings 	295,142			
	 Temporary Employment Services Teacher Retirement System of Texas 	247,754			
	 Temporary Employment Services Texas Alcoholic Beverage Commission 	159,678			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
9. Peak Performers St. Vincent DePaul	 Temporary Employment ServicesTexas Board of Nursing 	239,230			
Rehabilitation Service of Texas, Inc. 4616 Triangle Ave., Suite 405	 Temporary Employment Services Texas Board of Professional Engineers 	14,208			
Austin, Texas 78751 (512) 453-8833 continued	 Temporary Employment Services Texas Board of Professional Geoscientists 	15,598			
	 Temporary Employment Services Texas Commission on Environmental Quality 	270,202			
	 Temporary Employment Services Texas Department of Banking 	6,423			
	 Temporary Employment Services Texas Department of Insurance 	95,136			
	 Temporary Employment Services Texas Department of Licensing and Regulation 	54,096			
	 Temporary Employment Services Texas Department of Motor Vehicles 	703,714			
	 Temporary Employment Services Texas Department of Public Safety 	3,052,230			
	 Temporary Employment Services Texas Department of Transportation 	1,365,793			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
9. Peak Performers St. Vincent DePaul	 Temporary Employment Services Texas Education Agency 	238,375			
Rehabilitation Service of Texas, Inc. 4616 Triangle Ave., Suite 405	 Temporary Employment Services Texas Facilities Commission 	65,674			
Austin, Texas 78751 (512) 453-8833 continued	 Temporary Employment Services Texas Higher Education Coordinating Board 	20,307			
	 Temporary Employment Services Texas Historical Commission 	106,218			
	 Temporary Employment Services Texas Lottery Commission 	157,346			
	 Temporary Employment Services Texas Parks and Wildlife Department 	393,363			
	 Temporary Employment Services Texas Real Estate Commission 	93,665			
	 Temporary Employment Services Texas State Board of Public Accountancy 	22,497			
	 Temporary Employment Services Texas Treasury Safekeeping Trust Company 	96,280			
	 Temporary Employment Services Texas Veterans Commission 	130,172			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
9. Peak Performers St. Vincent DePaul	 Temporary Employment Services Texas Water Development Board 	23,743			
Rehabilitation Service of Texas, Inc. 4616 Triangle Ave., Suite 405	 Temporary Employment Services Texas Workforce Commission 	474,947			
Austin, Texas 78751 (512) 453-8833	 Temporary Employment Services Travis County 	29,124			
continued	 Temporary Employment Services University of Texas at Arlington 	126,138			
10. Professional	 Air Filter Service Texas Department of Transportation 	196,476	1,205,025	57	3
Contract Services, Inc.	 Janitorial Maintenance City of El Paso 	800,480			
718 FM 1626 West, Building 100 Austin, Texas 78748 (512) 358-8887	 Janitorial Maintenance Texas Department of Transportation 	208,069			
II. Relief Enterprise	 Bat Guano Removal Texas Department of Transportation 	51,602	3,308,423	210	117
of Texas, Inc. 6448 Highway 290 East, Suite E-107	 Grounds Maintenance Texas Department of Transportation 	34,410			
Austin, Texas 78723 (512) 467-0115	• Janitorial Maintenance Health and Human Services Commission	556,156			
	 Janitorial Maintenance Office of the Attorney General 	3,104			
	 Janitorial Maintenance Texas Department of Public Safety 	2,742			
	 Janitorial Maintenance Texas Department of Transportation 	281,908			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
II. Relief Enterprise	 Janitorial Maintenance Texas Historical Commission 	22,636			
of Texas, Inc. 6448 Highway 290 East, Suite E-107	 Janitorial Maintenance Texas Juvenile Justice Department 	144,600			
Austin, Texas 78723 (512) 467-0115 continued	 Janitorial/Grounds Maintenance Texas Department of Transportation 	9,392			
	 Landscape Maintenance Angelo State University 	46,950			
	 Landscape Maintenance Texas Department of Transportation 	393,307			
	Litter Pickup City of Austin	96,691			
	 Litter Pickup Texas Department of Transportation 	1,257,982			
	 Moving Maintenance Adjutant General's Department 	64,395			
	 Moving Maintenance Office of the Attorney General 	6,207			
	 Moving Maintenance Texas Department of Banking 	1,786			
	 Moving Maintenance Texas Lottery Commission 	10,487			
	 Picnic Area Maintenance Texas Department of Transportation 	289,822			
	 Service Station Attendant Texas Department of Transportation 	34,246			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
12.	Air Freshener	230	2,502,491	72	10
	Award Items	42,362			
Travis Association for the Blind 2307 Business	 Binders, 3 Ring Pressboard 	11,066			
Center Drive Austin, Texas 78744	 Binders, Clear Overlay 	120			
(512) 442-2329	Binders, Recycled	510,248			
	 Cleaner/Degreaser, Environmentally Safe 	1,346			
	 Clipboards/ Padholders 	2,078			
	Coffee, Instant	38,661			
	Correctpac Cleaning Products	1,551			
	• Detergent, Laundry	21,473			
	• Hand Sanitizer - Instant	602,953			
	• Hand Soap	246,186			
	 Liquid Soap/ Dispensers 	622,310			
	Portion Pac Cleaning Products	354,686			
	Restock Fee CRP	60			
	Sheet Lifters	20			
	Sunscreen	47,141			
13.	 Backup Horns 	7,334	306,825	74	0
VRC Industries	 Binding, Wide Back Plastic 	5,067			
Austin State Supported Living Center 2203 W. 35th St., Building Austin, Texas 78703 (512) 374-6667	Compact Discs	60,258			
	• Diskettes, 3.5	83			
	• Toothbrushes	234,083			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
14.	 Grounds Maintenance City of Beaumont 	194,459	337,368	14	3
Beaumont Products &	 Janitorial Maintenance City of Beaumont 	4,716			
Services, Inc. 1305 Washington Blvd. Beaumont, Texas 77705 (409) 838-2029	• Litter Pickup City of Beaumont	138,193			
15. Opportunities	 Grounds Maintenance Texas Department of Transportation 	9,231	431,420	39	14
for Deserving Individuals, Inc. 5925 Phelan Blvd.	 Janitorial Maintenance Health and Human Services Commission 	214,177			
Beaumont, Texas 77706 (409) 835-3547	 Janitorial Maintenance Texas Department of Motor Vehicles 	19,642			
	 Janitorial Maintenance Texas Department of Public Safety 	22,625			
	 Janitorial Maintenance Texas Department of Transportation 	118,560			
	 Janitorial Maintenance Texas Juvenile Justice Department 	47,185			
16.	Litter Pickup Sticks	I,848	73,390	9	I
Spindletop Center 655 S. Eighth St.	• Janitorial Maintenance Health and Human Services Commission	10,404			
Beaumont, Texas 77701 (409) 784-5400	 Janitorial Maintenance Texas Department of Transportation 	9,574			
	 Litter Pickup Texas Department of Transportation 	51,564			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
17. West Texas	 Janitorial Maintenance Health and Human Services Commission 	52,224	102,102	31	13
Centers for MHMR 501 Birdwell Lane,	 Janitorial Maintenance Texas Department of Transportation 	12,030			
Suite 28-F Big Spring, Texas 79720 (432) 264-2676	 Picnic Area Maintenance Texas Department of Transportation 	37,848			
18.	Brassieres	198,220	609,027	27	8
	• Panties	115,103			
Center for Life Resources/ Janie Clements Industries	 Grounds Maintenance Texas Department of Transportation 	7,000			
Central Texas MHMR Center 408 Mulberry St.	 Janitorial Maintenance Texas Department of Transportation 	208,564			
Brownwood, Texas 76804 (325) 643-3526	 Janitorial Maintenance Texas Parks and Wildlife Department 	732			
(325) 643-3526	 Picnic Area Maintenance Texas Department of Transportation 	79,408			
 19. Junction Five-O- Five 4410 College Main St. Bryan, Texas 77801 (979) 846-3670 	 Grounds Maintenance Texas Department of Transportation 	9,750	117,069	10	3
	 Picnic Area Maintenance Texas Department of Transportation 	59,747			
	 Recycling Maintenance City of Bryan 	47,572			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
20. SDR & Associates,	 Grounds Maintenance Adjutant General's Department 	80,625	979,919	12	3
Inc. 22281 State Highway 64	 Grounds Maintenance Texas Department of Public Safety 	9,788			
Canton, Texas 75103 (214) 405-9097	 Grounds Maintenance Texas Department of Transportation 	20,243			
	 Janitorial Maintenance Texas Department of Public Safety 	5,500			
	 Litter Pickup Texas Department of Transportation 	570,912			
	• Tree and Brush Control Adjutant General's Department	292,851			
21. G & H EQUITAS Foundation 7413 Elizondo Drive Corpus Christi, Texas 78414 (361) 549-3434	• Janitorial/Grounds Maintenance Texas Department of Transportation	37,095	37095	17	4
22. Goodwill	 Document Destruction Adjutant General's Department 	4,493	593,461	57	0
Industries of S. Texas, Inc. 2961 S. Port Ave. Corpus Christi,	Document Destruction Comptroller of Public Accounts	1,901			
Texas 78405 (361) 884-4068	 Document Destruction Department of Agriculture 	331			
	 Document Destruction Health and Human Services Commission 	81,159			
	 Document Destruction Office of the Attorney General 	14,310			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
22. Goodwill Industries of S. Texas, Inc.	 Document Destruction State Office of Administrative Hearings 	337			
2961 S. Port Ave. Corpus Christi, Texas 78405 (361) 884-4068	 Document Destruction Texas A&M University – Corpus Christi 	6,442			
continued	Document Destruction Texas Alcoholic Beverage Commission	565			
	 Document Destruction Texas Department of Insurance 	I,836			
	 Document Destruction Texas Department of Motor Vehicles 	275			
	 Document Destruction Texas Department of Public Safety 	854			
	 Document Destruction Texas Department of Transportation 	24			
	 Document Destruction Texas Juvenile Justice Department 	4,916			
	 Document Destruction Texas Parks and Wildlife Department 	1,044			
	• Document Destruction Texas Workforce Commission	6,225			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
22. Goodwill	 Grounds Maintenance Texas Department of Public Safety 	3,461			
Industries of S. Texas, Inc. 2961 S. Port Ave.	• Janitorial Maintenance Health and Human Services Commission	88,673			
Corpus Christi, Texas 78405 (361) 884-4068	 Janitorial Maintenance Texas Department of Public Safety 	279,456			
continued	 Janitorial Maintenance Texas Department of Transportation 	30,240			
	 Janitorial Maintenance Texas Juvenile Justice Department 	17,957			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	18,824			
	 Landscape Maintenance Texas Department of Public Safety 	4,326			
	 Technical Assistance Texas Department of Transportation 	25,812			
23. Goodwill Industries of S. Texas, Inc.	 Temporary Employment Services Department of Family and Protective Services 	14,818	1,873,641	40	12
Goodwill Temporary Services 2961 S. Port Ave. Corpus Christi, Texas 78405 (361) 884-4068	 Temporary Employment Services Department of State Health Services 	78,543			
	 Temporary Employment Services Health and Human Services Commission 	42,648			
	 Temporary Employment Services Office of Injured Employee Counsel 	1,741			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
23. Goodwill Industries of S. Texas, Inc. Goodwill Temporary Services 2961 S. Port Ave. Corpus Christi, Texas 78405 (361) 884-4068 continued	 Temporary Employment ServicesOffice of the Attorney General 	1,646,559			
	 Temporary Employment Services Texas Department of Insurance 	I,698			
	 Temporary Employment Services Texas Department of Public Safety 	70,933			
	 Temporary Employment Services Texas Department of Transportation 	16,701			
24.	Almonds	19,842	9,867,684	20	3
	Award Items	6,648			
South Texas Lighthouse for the	• Bag, Paper	929,242			
Blind	Bathroom Tissue	4,742,526			
4421 Agnes St. Corpus Christi, Texas 78405 (361) 883-6553	 Biodegradable Cleaners 	785,072			
	 Blood Alcohol Test Kit 	292,396			
	Cleaner, Carpet	3,509			
	Cleaner, Disinfectant	118,026			
	 Cleaner/Degreaser, Environmentally Safe 	45,600			
	 Detergent, Laundry 	3,483			
	DNA Collection Kit	208,111			
	DVD and CD Sleeves	31,907			
	Envelopes	112,868			
	 Floor Wax/Stripper/ Spray Buff 	141,389			
	Food Sampler	39,684			
	 Index Tabs 	50,777			
	• Labels	253,403			
	Locking Cable	18			
	Lunch Tray	347,171			
	• Mouse Pads, Computer	7,266			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
24. South Texas Lighthouse for the Blind 4421 Agnes St. Corpus Christi, Texas 78405 (361) 883-6553	Odor Eliminator	50,018			
	Padlock	178,810			
	Restock Fee CRP	32			
	Spray Bottle	478			
	Toilet Bowl Cleaner	19,725			
	• Trash Can Liners	I,479,683			
continued					
25. Nueces Center for Mental Health and Intellectual Disabilities MHMR of Nueces County 1630 S. Brownlee Corpus Christi, Texas 78404 (361) 886-6900	 Grounds Maintenance Texas Department of Transportation 	52,589	173,397	11	2
	Litter Pickup Texas Department of Transportation	120,808			
26. The EB Foundation 4402 Crosstown Expressway Corpus Christi, Texas 78415 (361) 857-6633	 Janitorial Maintenance Texas Department of Transportation 	159,155	682,177	37	21
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	161,796			
	 Landscape Maintenance Texas Parks and Wildlife Department 	764			
	 Litter Pickup Texas Department of Transportation 	283,026			
	 Picnic Area Maintenance Texas Department of Transportation 	59,766			
	 Service Station Attendant Texas Department of Transportation 	17,670			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
27.	• Dustpan Set	2,315	116,888	32	0
	Folder, Classification	3,239			
Woods Etc. Corpus Christi State	Shredder Oil	5,354			
Supported Living	Table, Folding Work	50,099			
Center 902 Airport Road Corpus Christi, Texas 78405	 Document Destruction Texas Parks and Wildlife Department 	30			
(361) 883-1540	 Grounds Maintenance Texas Department of Public Safety 	2,875			
	• Janitorial Maintenance Texas Department of Insurance	7,248			
	 Janitorial Maintenance Texas Department of Public Safety 	22,781			
	• Janitorial Maintenance Texas Department of Transportation	4,686			
	• Janitorial Maintenance Texas Lottery Commission	4,152			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	7,716			
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	6,393			
28.	 Litter Pickup Texas Department of Transportation 	1,314,232	1,478,187	25	5
Bootstraps Occupation Services, Inc. 5785 Old McGregor Crawford Road Crawford, Texas 76638 (254) 366-6256	 Picnic Area Maintenance Texas Department of Transportation 	163,955			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
29. Dimmit/Zavala County IDD Work Center Camino Real Community Services 613 W. Zavala St. Crystal City, Texas 78839 (830) 876-2421	• Raisins	973,570	973,570	27	0
30. A Lift for Life	 Grounds Maintenance Texas Department of Public Safety 	7,712	1,357,761	58	7
Outreach Center, Inc. 230 Turin St.	 Grounds Maintenance Texas Department of Transportation 	37,908			
Dallas, Texas 75217 (214) 367-0600	• Janitorial Maintenance Health and Human Services Commission	74,422			
	 Janitorial Maintenance Office of the Attorney General 	15,472			
	 Janitorial Maintenance Texas Department of Public Safety 	140,877			
	 Janitorial Maintenance Texas Department of Transportation 	20,077			
	 Janitorial Maintenance Texas Juvenile Justice Department 	29,503			
	 Janitorial Maintenance Texas Workforce Commission 	8,506			
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	82,030			
	 Litter Pickup Texas Department of Transportation 	941,254			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
31. Achieve Citizens	 Janitorial Maintenance Texas Department of Transportation 	55,635	59,126	8	3
Development Center 880 Ambassador Row Dallas, Texas 75247 (214) 637-2911	 Janitorial/Grounds Maintenance Texas Department of Transportation 	3,491			
32.	Award Items	45,835	5,751,760	24	19
	• Binders, Award	14,417			
Dallas Lighthouse	Bottled Water	191,508			
for the Blind 4306 Capitol Ave.	Clipboards	2,832			
Dallas, Texas 75204	Clocks, Battery	160			
(214) 420-9401	 Desk Accessories, Award Class 	131			
	• Dry Erase Starter Kit	974			
	• DVD and CD Sleeves	230			
	Erasers, Cleaners	9,801			
	File Organizer	70,511			
	• Fish	2,292,339			
	• Hanging Wall Pocket	4,308			
	 Highlighters & Markers 	217,077			
	Mailer, Bubble	26,697			
	• Mailer, Poly Jacket	735			
	Paperboard Mailer	32,443			
	• Picture Frames, Executive	26			
	Protective Helmets	178,014			
	Road Side Stand	78,044			
	 Safety Shirts and Vests 	1,201,240			
	• Safety Sign	871,290			
	Safety Trousers	37,511			
	Toothpaste	473,686			
	VuRyte Workstation	1,951			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
 33. Goodwill Industries of Dallas, Inc. 3020 N. Westmorland Dallas, Texas 75212 (214) 638-2800 	• Janitorial Maintenance Department of Agriculture	17,453	17,453	24	0
34. Goodwill Industries of	 Temporary Employment Services Department of State Health Services 	3,026	90,541	6	5
Dallas, Inc. Goodwill Temporary Services 3020 N. Westmorland Dallas, Texas 75212 (214) 638-2800	 Temporary Employment Services Texas Workforce Commission 	87,515			
35. Precious Gems	 Grounds Maintenance Adjutant General's Department 	6,000	360,362	17	2
Services, Inc. 7702 Los Gatos Drive Dallas, Texas 75232	 Janitorial/Grounds Maintenance Texas Department of Transportation 	45,046			
(972) 224-5638	 Landscape Maintenance Adjutant General's Department 	5,500			
	 Litter Pickup Texas Department of Transportation 	276,616			
	 Mowing Maintenance Adjutant General's Department 	27,200			
36. Rising Star Resource	 Furniture Cleaning/ ReupholsteringHealth and Human Services Commission 	3,206	965,268	54	14
Development 4308 Bryan St. Dallas, Texas 75204 (972) 679-2965	 Grounds Maintenance Texas Department of Public Safety 	3,800			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
36. Rising Star	• Janitorial Maintenance Health and Human Services Commission	300,877			
Resource Development 4308 Bryan St.	• Janitorial Maintenance Texas Animal Health Commission	4,335			
Dallas, Texas 75204 (972) 679-2965	 Janitorial Maintenance Texas Department of Public Safety 	96,760			
continued	 Janitorial Maintenance Texas Department of Transportation 	519,442			
	 Janitorial Maintenance Texas Lottery Commission 	8,875			
	 Janitorial Maintenance Texas Workforce Commission 	25,973			
	 Moving Maintenance Texas Tech University Health Sciences Center 	310			
	 Moving Maintenance Texas Workforce Commission 	1,690			
37. Rising Star Resource	 Temporary Employment Services Office of the Attorney General 	1,034,095	1,050,563	30	10
Development Temporary Services 9635 Wendell Rd Dallas, Texas 75243 (972) 905-1279	 Temporary Employment Services Texas Department of Public Safety 	16,468			
38.	Headphones	3,151	1,622,251	26	0
Tex-Spice Medina County Shelter Workshop, 198 County Road 6702 Devine, Texas 78016 (830) 663-9248	• Spices	1,619,100			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
39.	 Chairs, Big and Tall Series 	28,667	269,592	20	0
Frio County IDD	Chairs, Ergonomic	186,668			
Work Center	Chairs, Folding	1,253			
Camino Real Community	Chairs, MS Office	50,570			
Services	Chairs, Stack	445			
509 Martin Branch	Stools, Laboratory	1,131			
Road Dilley, Texas 78017 (830) 965-4004	Wheelchairs	858			
40.	• Dip, Packaged	111,463	160,863	35	0
	Motivational Art	1,446			
Maverick County IDD Work Center	 Photographic Enlargements 	492			
Camino Real Community Services	 Picture Frames, Aluminum 	6,033			
757 Rio Grande St. Eagle Pass, Texas 78852 (830) 752-1346	• Picture Frames, Hardwood	41,429			
41.	Air Filters	13,847	549,117	20	5
	Restock Fee CRP	16			
Aldersgate Enrichment Center	 Grounds Maintenance Texas Department of Public Safety 	845			
5001 Highway 183/84 East Early, Texas 76802 (325) 646-5608	 Grounds Maintenance Texas Department of Transportation 	171,738			
	 Litter Pickup Texas Department of Transportation 	320,382			
	 Picnic Area Maintenance Texas Department of Transportation 	42,289			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
42.	 Bus Cleaning City of El Paso 	47,774	741,239	42	18
Goodwill Services, Inc. 9611 Acer Ave. El Paso, Texas 79925	 Document Destruction Health and Human Services Commission 	21,409			
(915) 778-3371	 Document Destruction Office of the Attorney General 	124			
	 Document Destruction Texas Department of Transportation 	633			
	 Document Destruction Texas Parks and Wildlife Department 	497			
	 Grounds Maintenance Texas Department of Public Safety 	925			
	 Janitorial Maintenance Adjutant General's Department 	163,982			
	 Janitorial Maintenance City of El Paso 	297,772			
	 Janitorial Maintenance Health and Human Services Commission 	64,681			
	 Janitorial Maintenance Texas Alcoholic Beverage Commission 	10,834			
	 Janitorial Maintenance Texas Department of Public Safety 	36,468			
	 Janitorial MaintenanceTexas Juvenile Justice Department 	46,340			
	 Landscape Maintenance Texas Department of Transportation 	49,800			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
43. Goodwill Services, Inc.	 Temporary Employment Services Health and Human Services Commission 	34,439	591,101	21	8
Goodwill Temporary Services 9611 Acer Ave. El Paso, Texas 79925	 Temporary Employment Services Office of the Attorney General 	484,626			
(915) 778-1858	 Temporary Employment Services Texas Commission on Environmental Quality 	57,580			
	 Temporary Employment Services Texas Tech University 	14,456			
44. Readyone	 Document Destruction City of El Paso 	69,507	85,291	3	2
Industries 1414 Ability Drive El Paso, Texas 79936	 Document Destruction City of Socorro 	986			
(915) 858-7277	 Document Destruction Office of the Attorney General 	6,225			
	 Document Destruction Socorro ISD 	6,523			
	 Document Destruction Texas Department of Insurance 	837			
	 Document Destruction Texas Juvenile Justice Department 	1,213			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
45. Xceed Resources	 Grounds Maintenance Texas Department of Transportation 	12,354	2,475,923	124	52
Border TM Industries, Inc.	Janitorial Maintenance City of El Paso	137,707			
201 N. Clark, Suite B El Paso, Texas 79905 (915) 779-6431	 Janitorial Maintenance Texas Department of Transportation 	22,268			
	 Landscape Maintenance Texas Department of Transportation 	634,115			
	 Litter Pickup City of El Paso 	1,017,427			
	 Litter Pickup Texas Department of Transportation 	652,052			
46.	Chairs, Ergonomic	3,356	685,626	41	0
	Chairs, MS Office	11,158			
Wilson County IDD Work Center Camino Real	 Chairs, Queen Anne Wing 	479			
Community Services 1323 Third St. Floresville, Texas 78114 (830) 216-7402	• Sauces	670,633			
47.	• Dessert, Snack	13,704	74,454	53	0
ABG Fulfillment MHMR of Tarrant County 2716 Cullen St. Fort Worth, Texas 76107 (817) 569-4819	• Sheet Protectors	60,750			
48.	Booster Cables	3,301	581,071	17	7
	Hygiene Packs	8,489			
Expanco, Inc.	Storage Boxes	264,697			
3005 Wichita Court Fort Worth, Texas 76140 (817) 293-9486	 Document Destruction Adjutant General's Department 	26,360			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
48. Expanco, Inc.	 Document Destruction City of Dallas 	1,462			
3005 Wichita Court Fort Worth, Texas 76140	 Document Destruction City of Grand Prairie 	12,817			
(817) 293-9486 continued	Document Destruction Comptroller of Public Accounts	6,970			
	 Document Destruction Department of Agriculture 	521			
	 Document Destruction Health and Human Services Commission 	166,978			
	Document Destruction Office of the Attorney General	33,392			
	 Document Destruction State Office of Administrative Hearings 	498			
	 Document Destruction State Securities Board 	318			
	 Document Destruction Texas Alcoholic Beverage Commission 	957			
	 Document Destruction Texas Animal Health Commission 	144			
	 Document Destruction Texas Department of Insurance 	5,614			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
48. Expanco, Inc. 3005 Wichita Court	 Document Destruction Texas Department of Motor Vehicles 	682			
Fort Worth, Texas 76140 (817) 293-9486	 Document DestructionTexas Department of Public Safety 	150			
continued	 Document Destruction Texas Department of Transportation 	4,806			
	 Document Destruction Texas Juvenile Justice Department 	22,137			
	 Document Destruction Texas Parks and Wildlife Department 	75			
	 Document Destruction Texas Workforce Commission 	17,136			
	 Document Destruction University of Texas at Arlington 	2,855			
	 Document Destruction University of Texas at Austin 	712			
49. Goodwill Industries of Fort	 Temporary Employment Services Department of Agriculture 	47,615	4,466,525	107	30
Worth Goodwill Temporary Services 4005 Campus Drive	 Temporary Employment Services Department of State Health Services 	98,880			
Fort Worth, Texas 76119 (817) 332-7866	 Temporary Employment Services Health and Human Services Commission 	141,068			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
49. Goodwill Industries of Fort	 Temporary Employment Services Office of the Attorney General 	2,366,275			
Worth Goodwill Temporary Services 4005 Campus Drive	 Temporary Employment Services Texas Commission on Environmental Quality 	15,667			
Fort Worth, Texas 76119 (817) 332-7866	 Temporary Employment Services Texas Department of Insurance 	2,878			
continued	 Temporary Employment Services Texas Department of Transportation 	I,174,573			
	 Temporary Employment Services Texas Lottery Commission 	11,261			
	 Temporary Employment Services Texas Tech University 	73,493			
	 Temporary Employment Services Texas Workforce Commission 	224,308			
	 Temporary Employment Services University of Texas at Arlington 	310,507			
50. Liberty Proclaimed Ministry 5817 E. Berry	 Grounds Maintenance Texas Department of Transportation 	162,791	2,747,958	142	41
	• Janitorial Maintenance Texas Commission on Environmental Quality	58,080			
Fort Worth, Texas 76119 (817) 922-8238	 Janitorial Maintenance Texas Department of Motor Vehicles 	24,540			
	 Janitorial Maintenance Texas Department of Public Safety 	120,577			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
50. Liberty	 Janitorial Maintenance Texas Department of Transportation 	67,989			
Proclaimed Ministry 5817 E. Berry Fort Worth, Texas	 Janitorial/Grounds Maintenance Texas Department of Transportation 	201,558			
76119 (817) 922-8238 continued	 Litter Pickup Texas Department of Transportation 	1,992,575			
continued	 Picnic Area Maintenance Texas Department of Transportation 	119,848			
51.	Award Items	82,271	6,797,846	20	0
	Cable Ties	4,833			
Lighthouse for the Blind of	Copy Paper	6,370,490			
Fort Worth	Desk Accessories	I,475			
Tarrant County	• Drug Test Kit	245,310			
Association for	 Flashlights 	36,958			
the Blind	• Glasses, Safety	645			
912 W. Broadway Fort Worth, Texas	Icemelt, Blue	295			
76104 (817) 332-3341	• Insecticide, Herbicide, Spectricide	6,193			
	• LED Safety Lights	405			
	Medical Supplies	3,724			
	Mouse Trap	48			
	Privacy Shield	7,605			
	Restock Fee CRP	39			
	Restraints	465			
	• Safety Baton, Traffic	I,384			
	Shipping Tube	14			
	Target Shooting	35,605			
	Vaccination Kit	87			

85

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
52. Redirection Opportunities 361 S. Riverdale Drive Fort Worth, Texas 76104 (817) 335-1000	 Grounds Maintenance Adjutant General's Department 	11,777	11,777	16	0
53. Woodcreek	 Grounds Maintenance Texas Department of Transportation 	12,064	1,515,861	52	15
Outreach Rehabilitation Development 3575 FM 2434	 Janitorial MaintenanceHealth and Human Services Commission 	56,924			
Glidden, Texas 78943 (936) 661-0405	 Janitorial Maintenance Texas Department of Motor Vehicles 	19,178			
	 Janitorial Maintenance Texas Department of Public Safety 	9,347			
	 Janitorial Maintenance Texas Department of Transportation 	415,685			
	 Janitorial/Grounds Maintenance Health and Human Services Commission 	58,007			
	 Landscape Maintenance City of Houston 	I,763			
	 Landscape Maintenance Texas Department of Transportation 	12,127			
	 Litter Pickup Texas Department of Transportation 	687,692			
	 Picnic Area Maintenance Texas Department of Transportation 	232,074			
	 Tree Removal Texas Department of Transportation 	11,000			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
54. Center for	 Janitorial Maintenance Health and Human Services Commission 	59,368	125,986	19	4
Recovery and Wellness Resources 170 Heights Blvd. Houston, Texas 77007 (713) 819-0699	• Janitorial Maintenance Texas Department of Public Safety	66,618			
55. D&D Helping Others, Inc. 4000 Telephone Road, Suite C17 Houston, Texas 77007 (713) 819-0699	 Landscape Maintenance Texas Department of Transportation 	3,050	3050	4	0
56. Goodwill Industries of	 Temporary Employment Services Adjutant General's Department 	18,369	2,408,336	57	75
Houston Goodwill Temporary Services	 Temporary Employment Services Department of Agriculture 	18,789			
II40 West Loop North Houston, Texas 77055	 Temporary Employment Services Department of State Health Services 	28,735			
(281) 480-3930	 Temporary Employment Services Health and Human Services Commission 	50,435			
	 Temporary Employment Services Office of the Attorney General 	2,187,973			
	 Temporary Employment Services Texas Department of Criminal Justice 	89,703			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
56. Goodwill Industries of	 Temporary Employment Services Texas Department of Insurance 	8,566			
Houston Goodwill Temporary Services II40 West Loop North Houston, Texas 77055 (281) 480-3930	• Temporary Employment Services Texas Department of Transportation	5,766			
continued 57. Lending Helping	 Janitorial Maintenance Health and Human Services Commission 	83,833	295,511	12	2
Hands to Others 505 N. Sam Houston Parkway, Suite 264A	 Janitorial Maintenance Texas Department of Public Safety 	27,552			
Houston, Texas 77060 (281) 405-5527	 Janitorial Maintenance Texas Department of Transportation 	21,717			
	 Janitorial Maintenance Texas Juvenile Justice Department 	147,591			
	 Janitorial Maintenance Texas Workforce Commission 	14,818			
58. Lieutenant's	 Grounds Maintenance Texas Department of Public Safety 	4,452	1,709,728	249	8
House David & Ivory Ministries, Inc. 4728 Gunter St. Houston, Texas 77020	 Janitorial Maintenance Health and Human Services Commission 	26,964			
	 Janitorial Maintenance Texas Department of Public Safety 	8,360			
(713) 675-3823	• Janitorial Maintenance Texas Department of Transportation	122,648			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
58. Lieutenant's	 Landscape Maintenance City of Bellaire 	93,810			
House David & Ivory Ministries, Inc. 4728 Gunter St.	 Landscape Maintenance Texas Department of Transportation 	70,980			
Houston, Texas 77020 (713) 675-3823	Litter Pickup Galveston County	36,125			
continued	 Litter Pickup Texas Department of Transportation 	1,346,389			
59. Link Labor and	 Graffiti Removal Texas Parks and Wildlife Department 	1,880	1,403,894	26	II
Construction 10101 Fondren Rd. #265	 Grounds Maintenance Texas Department of Public Safety 	25,849			
Houston, Texas 77096 (832) 202-4447	 Grounds MaintenanceTexas Juvenile Justice Department 	8,565			
	 Janitorial Maintenance Adjutant General's Department 	48,146			
	 Janitorial Maintenance Texas Department of Public Safety 	11,400			
	 Janitorial Maintenance Texas Historical Commission 	3,100			
	 Janitorial Maintenance Texas Juvenile Justice Department 	14,973			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	18,618			
	 Janitorial Maintenance Texas Workforce Commission 	6,500			
	 Landscape Maintenance Adjutant General's Department 	60,040			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
59. Link Labor and	 Landscape Maintenance City of Houston 	747,869			
Construction 10101 Fondren Rd. #265 Houston, Texas	 Landscape Maintenance Health and Human Services Commission 	2,890			
77096 (832) 202-4447	 Moving Maintenance Texas Lottery Commission 	5,265			
continued	 Pest Control Adjutant General's Department 	10,650			
	 Water Meter Installation City of Houston 	438,149			
60.	• Grounds Maintenance City of Houston	11,778	9,263,311	249	84
On Our Own Services, Inc. 2310 McAllister Road	• Janitorial Maintenance Health and Human Services Commission	268,519			
Houston, Texas 77092 (713) 688-6892	 Janitorial Maintenance Texas Department of Motor Vehicles 	71,592			
	 Janitorial Maintenance Texas Juvenile Justice Department 	72,795			
	 Landscape Maintenance City of Houston 	826,338			
	 Landscape Maintenance Texas Department of Transportation 	825,486			
	 Litter Pickup City of Houston 	1,122,071			
	 Rest Area Maintenance Texas Department of Transportation 	6,064,732			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
61.	• Grounds Maintenance City of Houston	45,123	2,161,672	30	32
Southeast Keller Corporation 9690 Almeda Genoa	 Janitorial Maintenance Adjutant General's Department 	24,073			
Road, Suite 302 Houston, Texas 77075	• Janitorial Maintenance City of Bellaire	208,419			
(713) 640-2730	 Janitorial Maintenance City of Houston 	1,708,206			
	 Janitorial Maintenance Texas Department of Transportation 	175,851			
62. Southeast	 Shipping Logistics Department of Agriculture 	3,374	1,870,514	6	4
Vocational Alliance, Inc. 5450 Northwest Central Drive,	 Shipping Logistics Department of Family and Protective Services 	27,819			
Suite 315 Houston, Texas 77092	 Shipping Logistics Department of State Health Services 	484,674			
(713) 996-8171	 Shipping Logistics Health and Human Services Commission 	313,837			
	 Shipping Logistics Office of the Attorney General 	66,281			
	 Shipping Logistics Texas Department of Motor Vehicles 	551,843			
	 Shipping Logistics Texas Department of Public Safety 	92,430			
	 Shipping Logistics Texas Department of Transportation 	317,973			
	 Shipping Logistics Texas Facilities Commission 	86			
	 Shipping Logistics Texas Lottery Commission 	6,875			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
62. Southeast	 Shipping Logistics Texas Parks and Wildlife Department 	3,141			
Vocational Alliance, Inc. 5450 Northwest	 Shipping Logistics Texas Workforce Commission 	1,725			
Central Drive, Suite 315 Houston, Texas 77092 (713) 996-8171	 Shipping Logistics UTMB Correctional Managed Care 	456			
continued					
63. Texas House Texas Alcoholism	 Grounds MaintenanceTexas Department of Public Safety 	13,814	999,270	407	0
Foundation, Inc. 2208 W. 34th St. Houston, Texas	 Landscape Maintenance City of Houston 	547,717			
77018 (713) 956-6337	 Landscape Maintenance Texas Department of Transportation 	51,963			
	 Litter Pickup Texas Department of Transportation 	385,776			
64.	• Bar Soap	974,142	1,399,521	57	0
The Lighthouse	 Cleaner/Degreaser, Environmentally Safe 	18,083			
for the Blind of Houston	Compact Discs	176,061			
3602 W. Dallas St.	Disinfectant Pine Oil	24,679			
Houston, Texas	DVDs/Compact Discs	16,166			
77019	Flash Drive	109,599			
(713) 527-9561	 Floor Wax/Stripper/ Spray Buff 	25,178			
	Glass Cleaner	1,628			
	Restock Fee CRP	467			
	• Towels, Pre- Moistened, Hand	32,226			
	 Work Based Learning Program Texas Workforce Commission 	21,292			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
65. Xtra Spark	 Janitorial Maintenance Texas Department of Public Safety 	26,585	33,134	5	0
Cleaning Services 14101 Rio Bonito Road Suite 292	 Janitorial Maintenance Texas Historical Commission 	4,650			
Houston, Texas 77083 (646) 508-2710	 Janitorial Maintenance Texas Parks and Wildlife Department 	1,899			
66. Second Chances - Starting Over	 Furniture Cleaning/ Reupholstering Texas Parks and Wildlife Department 	2,475	238,420	38	13
Again 525 N. Sam Houston	 Janitorial Maintenance City of Houston 	80,610			
Parkway East Suite 172G Humble, Texas 77060	• Janitorial Maintenance Health and Human Services Commission	47,134			
(713) 962-7167	 Janitorial Maintenance Texas Department of Public Safety 	88,566			
	 Janitorial Maintenance Texas Juvenile Justice Department 	14,500			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	4,850			
	 Janitorial Maintenance Texas Workforce Commission 	285			
67. ODJ, Inc.	 Janitorial Maintenance Texas Department of Public Safety 	7,937	12400	3	0
II Jacobs St. Huntsville, Texas 77320 (936) 296-9508	 Landscape Maintenance Health and Human Services Commission 	4,463			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
68.	Grounds Maintenance City of Houston	10,750	5,134,984	79	16
RUCON, Inc. 7136 Highway 75 South	Grounds Maintenance Texas Department of Public Safety	24,066			
Huntsville, Texas 77340 (936) 439-5271	• Grounds Maintenance Texas Department of Transportation	218,319			
	• Janitorial Maintenance Texas Department of Transportation	96,931			
	 Landscape Maintenance City of Houston 	576,867			
	 Landscape Maintenance Texas Department of Transportation 	29,598			
	 Landscape Maintenance Texas State Library and Archives Commission 	16,899			
	• Litter Barrel Pickup Texas Department of Transportation	19,990			
	• Litter Pickup Stephen F. Austin State University	17,336			
	 Litter Pickup Texas Department of Transportation 	3,349,189			
	 Picnic Area Maintenance Texas Department of Transportation 	508,897			
	• Right of Way Mowing Texas Department of Transportation	20,385			
	 Tree Removal Adjutant General's Department 	4,698			
	• Tree Removal Texas Department of Transportation	156,196			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
68. RUCON, Inc.	 Tree Removal Texas State Library and Archives Commission 	5,830			
7136 Highway 75 South Huntsville, Texas 77340 (936) 439-5271	 Vegetation Control Adjutant General's Department 	79,033			
continued 69.	• Delineator	538,849	896,171	34	4
Gateway Community	ReplacementTexas Department of Transportation				
Partners, Inc. 417 Southeast Loop 456 Jacksonville, Texas	 Edging/Trimming Maintenance Texas Department of Transportation 	56,878			
75766 (903) 568-0437	 Grounds Maintenance Texas Department of Transportation 	22,126			
	 Landscape Maintenance Texas Department of Transportation 	2,375			
	 Litter Pickup Texas Department of Transportation 	38,064			
	 Picnic Area Maintenance Texas Department of Transportation 	234,387			
	 Right of Way Mowing Texas Department of Transportation 	3,492			
70. NBT Public	 Janitorial Maintenance Adjutant General's Department 	70,776	76,176	5	I
Services, Inc. 19646 Summerlin Drive Katy, Texas 77449 (832) 541-8176	 Janitorial Maintenance Texas Department of Transportation 	5,400			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
7l. Goodwill Industries of	 Document Destruction Comptroller of Public Accounts 	2,736	90,451	16	3
Lubbock Contract Services, Inc. 715 28th St. Lubbock, Texas	 Document Destruction Department of Agriculture 	581			
79404 (806) 744-8419	 Document Destruction Health and Human Services Commission 	58,023			
	 Document Destruction Office of the Attorney General 	3,496			
	 Document Destruction Railroad Commission of Texas 	163			
	 Document Destruction State Office of Administrative Hearings 	328			
	 Document Destruction Texas Department of Insurance 	3,271			
	 Document Destruction Texas Department of Transportation 	7,012			
	 Document Destruction Texas Juvenile Justice Department 	11,197			
	 Document Destruction Texas Workforce Commission 	3,644			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
72.	Clocks, Battery	32,658	1,257,854	99	33
Marian Moss Enterprises, Inc. 4001 Martin	 Grounds Maintenance Texas A&M AgriLife Research 	I,860			
Luther King Jr. Blvd. Lubbock, Texas 79404	 Grounds Maintenance Texas Department of Transportation 	230,464			
(806) 763-1856	 Landscape Maintenance Texas A&M AgriLife Research 	6,494			
	 Landscape Maintenance Texas Department of Public Safety 	5,946			
	Litter Pickup City of Lubbock	116,721			
	 Litter Pickup Texas Department of Transportation 	223,054			
	 Picnic Area Maintenance Texas Department of Transportation 	526,413			
	• Roadside Maintenance Texas Department of Transportation	114,244			
73.	 Clocks, Battery 	11,671	99,030	22	0
Star Care	• Janitorial Maintenance Texas Tech University	2,841			
Specialty Health System Lubbock Regional MHMR Center 3804 Interstate 27 Lubbock, Texas 79408 (806) 766-0310	• Litter Pickup Texas Department of Transportation	84,518			
74. Burke Center	 Janitorial Maintenance Health and Human Services Commission 	78,377	946,064	91	19
2001 S. Medford Drive Lufkin, Texas 75901 (936) 275-9645	• Janitorial Maintenance Texas Department of Public Safety	6,000			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
74. Burke Center	 Janitorial Maintenance Texas Department of Transportation 	78,487			
2001 S. Medford Drive Lufkin, Texas 75901	 Janitorial Maintenance Texas Juvenile Justice Department 	9,600			
(936) 275-9645 continued	 Janitorial Maintenance Texas Workforce Commission 	5,645			
	 Litter Pickup Stephen F. Austin State University 	28,207			
	 Litter Pickup Texas Department of Transportation 	739,748			
75. Goodwill Industries of Central East Texas, Inc. 301 Hill St. Lufkin, Texas 75904 (936) 632-8838	 Janitorial MaintenanceTexas Parks and Wildlife Department 	5,287	5,287	5	Ι
76. Goodwill Industries of	 Temporary Employment Services Office of the Attorney General 	86,655	240,996	10	I
Central East Texas, Inc. Goodwill Temporary Services 301 Hill St. Lufkin, Texas 75904 (936) 632-8838	• Temporary Employment Services Stephen F. Austin State University	154,341			
77.	 Fall Prevention Equipment 	654	212,305	39	6
Oak Creek Day Habilitation/ Vocational Center	 Grounds Maintenance Texas Department of Public Safety 	3,798			
1514 W. Frank St. Lufkin, Texas 75904 (936) 633-7480	 Janitorial Maintenance Texas Department of Transportation 	51,231			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
77. Oak Creek Day Habilitation/	 Landscape Maintenance Texas Department of Transportation 	41,522			
Vocational Center 1514 W. Frank St.	Litter Pickup City of Lufkin	9,754			
Lufkin, Texas 75904 (936) 633-7480	Litter Pickup City of Nacogdoches	58,634			
continued	 Picnic Area Maintenance Texas Department of Transportation 	45,880			
	 Vehicle Maintenance Texas Department of Transportation 	832			
78. Cen-Tex	 Janitorial Maintenance Texas Department of Transportation 	21,673	153,719	25	0
Association for Remarkable Citizens 104 E. Main St.	 Janitorial/Grounds Maintenance Texas Department of Transportation 	9,661			
Mexia, Texas 76667 (254) 562-2891	 Litter Pickup Texas Department of Transportation 	109,155			
	 Picnic Area Maintenance Texas Department of Transportation 	13,230			
79. Permian Basin	 Janitorial Maintenance Health and Human Services Commission 	87,882	342,593	31	0
Community Centers for MHMR Midland Vocational Services 401 E. Illinois	 Janitorial Maintenance Texas Department of Motor Vehicles 	10,500			
	 Janitorial Maintenance Texas Department of Transportation 	59,112			
401 E. IIIINOIS Avenue, Suite 401 Midland, Texas 79701 (432) 570-3333	 Janitorial Maintenance Texas Juvenile Justice Department 	55,034			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
79. Permian Basin Community	 Janitorial/Grounds Maintenance Texas Department of Transportation 	33,272			
Centers for MHMR Midland Vocational	 Landscape Maintenance Texas Department of Transportation 	40,913			
Services 401 E. Illinois Avenue, Suite 401 Midland, Texas 79701	 Litter Barrel Pickup Texas Department of Transportation 	11,462			
(432) 570-3333 continued	 Picnic Area Maintenance Texas Department of Transportation 	44,418			
80. Vocational Opportunity	 Delineator Replacement Texas Department of Transportation 	70,675	398,729	16	0
Center of Northeast Texas, Inc. 3501 County Road 1200 Mount Pleasant, Texas 75455 (903) 572-2929	• Litter Pickup Texas Department of Transportation	328,054			
81.	• Grounds Maintenance City of Ft Worth	43,160	359,505	25	6
I Am Works Association 3630 Pioneer	 Grounds Maintenance Texas Department of Public Safety 	5,925			
Parkway, Suite 114 Pantego, Texas 76013 (888) 542-1531	• Janitorial Maintenance Health and Human Services Commission	138,533			
	 Janitorial Maintenance Texas Department of Public Safety 	20,286			
	 Janitorial Maintenance Texas Department of Transportation 	I,090			
	 Janitorial Maintenance Texas Workforce Commission 	16,746			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
81. I Am Works Association	 Janitorial/Grounds Maintenance Texas Department of Transportation 	54,516			
3630 Pioneer Parkway, Suite 114 Pantego, Texas 76013 (888) 542-1531 continued	 Picnic Area Maintenance Texas Department of Transportation 	79,249			
82.	• Janitorial Maintenance City of Austin	32,470	2,418,121	80	35
Reliable Facilities Service, Inc. 19505 Vilamoura St.	 Janitorial Maintenance Department of State Health Services 	5,129			
Pflugerville, Texas 78660 (512) 789-6457	 Janitorial Maintenance Health and Human Services Commission 	38,000			
	 Janitorial Maintenance Texas Department of Motor Vehicles 	164,477			
	 Janitorial Maintenance Texas Department of Public Safety 	15,999			
	 Janitorial Maintenance Texas Department of Transportation 	1,506,370			
	 Janitorial Maintenance Texas Facilities Commission 	655,676			
83. Camp County Developmentally Disabled Association, Inc. 523 Elm St. Pittsburg, Texas 75686 (903) 956-6822	 Grounds Maintenance Texas Department of Transportation 	67,118	546,465	34	0
	 Litter Pickup Texas Department of Transportation 	349,723			
	 Picnic Area Maintenance Texas Department of Transportation 	129,624			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
84.	 Chairs, Big and Tall Series 	21,284	81,900	33	0
Atascosa County	Chairs, Ergonomic	38,977			
IDD Work Center	Chairs, MS Office	19,862			
Camino Real Community Services	 Chairs, Value Price Task 	634			
510 Avenue H	• Lumbar, Back Support	1,140			
Poteet, Texas 78065 (210) 276-8578	Restock Fee CRP	3			
85.	• Towels, 100% Cotton Muslin	30,632	30,632	23	0
Bluebonnet Trails Community MHMR Center 1009 Georgetown St. Round Rock, Texas 78664 (512) 255-1720					
86.	• Air Duster	71,127	3,268,617	64	5
	Badges, Convention	70			
West Texas Lighthouse for the Blind	• Badges, Personnel Clip-on Type	5,486			
2001 Austin St.	 Bags, Rock Sample 	20,590			
San Angelo, Texas	 Caps, Baseball 	53,314			
76903	Correction Stick/Tape	109,125			
(325) 653-4231	Coveralls	372			
	Crutches	31			
	 Desk Diaries/Day Planners 	453,265			
	• Dust Mask	63,114			
	Face Shield	448			
	• First Aid Kit	777			
	 Flagging Tape 	1,370			
	• Folder, Classification	427			
	• Glasses, Safety	345,223			
	Gloves, Drivers	7,821			
	• Gloves, Latex	16,801			
	Gloves, Pigskin	12,867			
	• Gloves, Plastic Food Service	4,857			
	Gloves, Vinyl	41,970			

2019 WorksWonders: Texas Purchasing from People with Disabilities

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
86.	Gloves, Work	385,809			
West Texas	• Hand Trucks, Platforms, Dollys	2,399			
Lighthouse for the Blind	 Highlighters & Markers 	79,082			
2001 Austin St. San Angelo, Texas 76903	• ID Card Reel, Card Holder	11,222			
(325) 653-4231	• LED Light Bulbs	9,402			
continued	Marking Flags	627			
continued	Measuring Tape	2,470			
	Neck Lanyard	21,282			
	Nitrile Examination Gloves	130,811			
	 Note Pad/Self Stick/ Legal 	179,470			
	Nylon Laundry Bag	4,317			
	Office Supply Kit	331			
	Pencils, Mechanical	17,687			
	Pens, All Types	758,896			
	Protectors, Hearing	46,666			
	Restock Fee CRP	35			
	• Safety Barrier Tape	2,281			
	Scissors	53,111			
	Self Stick Flags	47,479			
	Soft Drink Mix	91,273			
	• Tape, Transparent	73,897			
	Towelettes, Lens Cleaning	3,098			
	• Wastebasket	1,710			
	Water Coolers	105,075			
	• WD-40	746			
	Wooden Pencils	30,386			
87.	 Janitorial Maintenance Adjutant General's 	73,799	5,565,198	94	36
E.Q.U.I.P.	Department				
Enterprises, Inc. 5726 W. Hausman Road Suite 115A San Antonio, Texas 78249 (210) 520-4840	• Janitorial Maintenance Health and Human Services Commission	126,510			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
87. E.Q.U.I.P. Enterprises, Inc.	 Janitorial MaintenanceTexas Department of Motor Vehicles 	10,622			
5726 W. Hausman Road Suite 115A San Antonio, Texas	• Janitorial Maintenance Texas Department of Transportation	711,435			
78249 (210) 520-4840 continued	 Janitorial/Grounds Maintenance Texas Department of Transportation 	952,176			
	 Landscape Maintenance Texas Department of Transportation 	77,246			
	 Rest Area Maintenance Texas Department of Transportation 	3,613,410			
88. Endeavors	Grounds Maintenance Texas Department of Public Safety	89,059	1,082,420	28	13
Unlimited, Inc. 535 Bandera Road San Antonio, Texas	 Janitorial Maintenance Adjutant General's Department 	64,082			
78228 (210) 431-6466	• Janitorial Maintenance City of Houston	2,791			
	• Janitorial Maintenance Health and Human Services Commission	345,363			
	 Janitorial Maintenance Texas A&M AgriLife Research 	19,339			
	• Janitorial Maintenance Texas Department of Transportation	372,314			
	 Janitorial Maintenance Texas Juvenile Justice Department 	40,728			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	7,220			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
88. Endeavors Unlimited, Inc.	 Janitorial/Grounds Maintenance Texas Department of Transportation 	58,188			
535 Bandera Road San Antonio, Texas 78228	 Landscape Maintenance Adjutant General's Department 	17,000			
(210) 431-6466 continued	 Landscape Maintenance City of Houston 	910			
	 Landscape Maintenance Texas Department of Public Safety 	5,625			
	 Landscape Maintenance Texas Department of Transportation 	16,647			
	 Tree Removal Adjutant General's Department 	43,154			
89. Goodwill Industries of San	 Temporary Employment Services Department of State Health Services 	I,395	70,611	7	2
Antonio Contract Services 406 W. Commerce St.	 Temporary Employment Services Health and Human Services Commission 	27,982			
San Antonio, Texas 78207 (210) 599-4997	 Temporary Employment Services Texas Department of Public Safety 	41,234			
90.	Absorbent	43	278,422	105	l
San Antonia	Clam Clips and Refills	663			
San Antonio Lighthouse for the Blind	 Door Closer and Door Lock 	5,115			
2305 Roosevelt Avenue	 Highlighters & Markers 	705			
San Antonio, Texas 78210	 Illuminator Stick Highlighter 	10,172			
(210) 533-5195	Padlock	1,123			
	Pencils, Mechanical	98,352		ļ	
	Pens, All Types	49,271			

 ${\small 2019 Works Wonders: Texas \ Purchasing from \ People \ with \ Disabilities}}$

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
90.	• Spill Kits	8,758			
San Antonio Lighthouse for the Blind 2305 Roosevelt Avenue San Antonio, Texas 78210 (210) 533-5195	• Work Based Learning Program Texas Workforce Commission	104,220			
continued					
91. San Antonio State Supported Living Center 6711 S. New Braunfels Avenue San Antonio, Texas 78223 (210) 531-5151	 Picnic Area Maintenance Texas Department of Transportation 	23,566	23,566	12	6
92. World Technical	 Grounds Maintenance Texas Department of Public Safety 	14,950	5,101,649	233	98
Services, Inc. 4903 Northwest Industrial Drive	• Grounds Maintenance Texas Department of Transportation	29,291			
San Antonio, Texas 78238 (210) 333-1514	 Janitorial Maintenance Adjutant General's Department 	65,982			
	 Janitorial Maintenance Department of Agriculture 	6,959			
	• Janitorial Maintenance General Land Office	4,881			
	• Janitorial Maintenance Health and Human Services Commission	1,826,686			
	 Janitorial Maintenance Texas A&M AgriLife Research 	13,072			
	 Janitorial Maintenance Texas Alcoholic Beverage Commission 	3,384			

2019 WorksWonders: Texas Purchasing from People with Disabilities

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
92. World Technical	• Janitorial Maintenance Texas Animal Health Commission	10,210			
Services, Inc. 4903 Northwest Industrial Drive	• Janitorial Maintenance Texas Commission on Environmental Quality	21,413			
San Antonio, Texas 78238 (210) 333-1514	 Janitorial Maintenance Texas Department of Motor Vehicles 	23,131			
continued	 Janitorial Maintenance Texas Department of Public Safety 	227,292			
	• Janitorial Maintenance Texas Department of Transportation	1,447,033			
	• Janitorial Maintenance Texas Facilities Commission	6,830			
	 Janitorial Maintenance Texas Juvenile Justice Department 	74,520			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	6,805			
	• Janitorial Maintenance Texas Workforce Commission	117,469			
	 Janitorial Maintenance University of Texas System 	32,806			
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	241,784			
	 Landscape Maintenance Adjutant General's Department 	697			
	• Landscape Maintenance City of Houston	0			
	 Landscape Maintenance Texas Department of Transportation 	56,382			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
92. World Technical	 Litter Pickup Texas Alcoholic Beverage Commission 	4,067			
Services, Inc. 4903 Northwest Industrial Drive	 Litter Pickup Texas Department of Transportation 	765,470			
San Antonio, Texas 78238 (210) 333-1514	 Mowing Maintenance Adjutant General's Department 	7,766			
continued	 Picnic Area Maintenance Texas Department of Transportation 	92,769			
93.	 Pest Control Adjutant General's Department 	3,522	339,863	6	I
Daniel Pest Control and	Pest Control City of Austin	118,116			
Professional Services St. Dominic of	• Pest Control Credit Union Department	798			
Silos Rehabilitation Services Inc. 425 Oak Springs Drive	 Pest Control Employees Retirement System of Texas 	901			
Seguin, Texas 78155 (512) 925-4541	 Pest Control Health and Human Services Commission 	16,914			
	 Pest Control Texas Department of Public Safety 	25,755			
	 Pest Control Texas Department of Transportation 	112,656			
	 Pest Control Texas Parks and Wildlife Department 	53,994			
	 Pest Control Texas Workforce Commission 	7,207			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
94. Goodwill Industries of Northeast Texas 2206 E. Lamar	 Debris Pickup Texas Parks and Wildlife Department 	500	55,150	5	0
	 Janitorial Maintenance Health and Human Services Commission 	26,404			
Sherman, Texas 75090 (903) 893-3145	 Janitorial Maintenance Texas Department of Public Safety 	12,731			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	10,431			
	 Janitorial/Grounds Maintenance Texas Parks and Wildlife Department 	2,484			
	 Mowing Maintenance Adjutant General's Department 	2,600			
95. Goodwill Industries of Northeast Texas Temporary Services 2206 E. Lamar Sherman, Texas 75090 (903) 893-3145	 Temporary Employment Services Office of the Attorney General 	173,130	177,153	4	I
	• Temporary Employment Services Texas Department of Transportation	4,023			
96. Andrews	 Grounds Maintenance Texas Department of Transportation 	39,406	410,585	33	5
Diversified Industries Andrews Center 1411 S. Bennett Ave. Tyler, Texas 75701 (903) 595-0404	 Landscape Maintenance Texas Department of Transportation 	7,125			
	 Litter Pickup Texas Department of Transportation 	258,241			
	 Picnic Area MaintenanceTexas Department of Transportation 	93,225			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
96. Andrews Diversified Industries Andrews Center I4II S. Bennett Ave. Tyler, Texas 75701 (903) 595-0404 continued	• Right of Way Mowing Texas Department of Transportation	12,588			
97.	• Absorbent	390	2,357,515	27	2
	• Delineator	1,903,394			
Goodwill Industries of	 Highway Cable Delineators 	94,427			
East Texas, Inc. Goodwill	Mailbox Post	164,974			
Opportunities in	Restock Fee CRP	720			
Tyler 409 W. Locust St.	• Towels, Decomposable	187,041			
Tyler, Texas 75702 (903) 593-8438	 Document Destruction Department of State Health Services 	6,163			
	 Document Destruction Office of the Attorney General 	50			
	 Document Destruction Texas Parks and Wildlife Department 	356			
98. Goodwill	 Temporary Employment Services Health and Human 	1,441	985,704	25	23
Industries of East	Services Commission				
Texas, Inc. Goodwill Opportunities in Tyler, Temporary	 Temporary Employment Services Office of the Attorney General 	977,187			
Services 409 Locust St. Tyler, Texas 75702 (903) 593-8438	 Temporary Employment Services Texas Department of Transportation 	7,076			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
99.	 Award Items Tx Dot 	52,538	1,831,925	38	9
	 Badges, Convention 	22,912			
Horizon Industries East Texas	Carbon Paper	8,372			
Lighthouse for the	Chairmats	210,428			
Blind 500 N. Bois D'Arc	 Napkins, Dispenser Type 	8,145			
Avenue	Paper Towel Wipe	117,556			
Tyler, Texas 75702	Restock Fee CRP	107			
(903) 595-3444	 Restock Fee for Safety Boots 	1,115			
	 Safety Shoe 	1,070,120			
	Scrub Wipes	57,075			
	 Steel Toe Rubber Boot 	1,500			
	Tech Wipe	327			
	 Towels, 3-Ply Tissue, Extra Lg 	397			
	• Towels, Decomposable	71,025			
	Towels, Disposable	57,227			
	• Towels, Interfold	152,911			
	• Towels, Paper Bath	170			
100. Worship Anointed Ministries 508 Pat Booker Road, PMB 386 Universal City, Texas 78184 (830) 515-9719	• Janitorial Maintenance Texas Department of Public Safety	16,096	16,096	Ι	0
 I01. Goodwill Contract Services, Inc. I700 S. New Road Waco, Texas 76711 (254) 753-7337 	 Grounds Maintenance Texas Department of Public Safety 	8,345	454,375	26	18
	• Grounds Maintenance Texas Department of Transportation	68,754			
	 Litter Pickup Texas Department of Transportation 	159,616			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
101. Goodwill Contract Services, Inc. 1700 S. New Road Waco, Texas 76711 (254) 753-7337 continued	 Picnic Area Maintenance Texas Department of Transportation 	217,660			
102. Heart of Texas Goodwill	 Temporary Employment Services Department of State Health Services 	3,128	388,433	20	2
Industries, Inc. 1700 S. New Road Waco, Texas 76711 (254) 753-7337	 Temporary Employment Services Office of the Attorney General 	385,305			
103. RGR Industries,	 Drain Inlet Cleaning Texas Department of Transportation 	150,720	3,986,996	25	6
Inc. 6700 N. Mile 3-1/2 West	 Grounds Maintenance Texas Department of Transportation 	15,023			
Weslaco, Texas 78596 (956) 968-6773	 Guard Rail Repair Texas Department of Transportation 	2,810,453			
	 Landscape Maintenance Texas Department of Transportation 	147,197			
	 Litter Pickup Texas Department of Transportation 	219,243			
	 Roadside Mowing Texas Department of Transportation 	442,619			
	 Tree and Brush Control Texas Department of Transportation 	10,000			
	 Tree Pruning/ Trimming Texas Department of Transportation 	191,741			

Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
104. Texana Center	• Janitorial Maintenance Health and Human Services Commission	17,197	48,232	15	0
1017-1/2 Alabama Road Wharton, Texas 77488 (979) 532-5900	 Janitorial MaintenanceTexas Department of Public Safety 	31,035			
105.	Auxiliary Light	7,787	1,791,116	13	I
Beacon	• Baseboard Scrubber Kit	1,373			
Lighthouse, Inc.	Cleaner, Grille	22			
300 7th St. Wichita Falls, Texas 76301	• Floor Maintenance Pads	106,817			
(940) 767-0888	Glass Cleaner	281			
	Griddle Cleaning Pads	75,521			
	LED Beacon	53,318			
	• LED Safety Lights	212			
	• Light Bars	337,076			
	Nylon Scrubbing Pads	17,665			
	• Presser Washer Attachments	120			
	Rakes	20,881			
	Reflective Sheeting	252,515			
	 Replacement Pads, Baseboard 	512			
	Restock Fee CRP	30			
	Shovels	39,468			
	Sponge Scrubbers	2,944			
	Spray Bottle	860			
	• Spring Rake, Heavy Duty	232			
	• Tape, Duct	15,819			
	• Tape, Filament	6,841			
	Tile Cleaner	433			
	Toner Cartridges	823,752			
	• Twist-N-Fill Cleaner	15,278			
	• Urinal Screen Kit	11,359			



Community Rehabilitation Program	Contract Services	\$ Amount	Total Contract \$ Amount	Individuals with Disabilities*	Individuals without Disabilities*
106.	Clips, Paper & Binder	7,895	2,310,589	86	39
Work Services	• Engineering Stakes/ Wood Laths	13,404			
Corporation 1343 Hatton Rd Wichita Falls, Texas 76302	• Grounds Maintenance Texas Department of Transportation	54,074			
(817) 766-3207	• Janitorial Maintenance Health and Human Services Commission	54,879			
	 Janitorial Maintenance Texas A&M AgriLife Research 	9,870			
	 Janitorial Maintenance Texas Department of Motor Vehicles 	18,132			
	 Janitorial Maintenance Texas Department of Transportation 	89,733			
	 Janitorial Maintenance Texas Parks and Wildlife Department 	2,738			
	 Janitorial/Grounds Maintenance Texas Department of Transportation 	15,198			
	 Landscape Maintenance Texas Department of Public Safety 	7,964			
	• Linen Folding Department of State Health Services	119,670			
	 Litter Pickup Texas Department of Transportation 	176,884			
	 Picnic Area Maintenance Texas Department of Transportation 	79,311			
	 Rest Area Maintenance Texas Department of Transportation 	I,660,837			
TOTAL		163,888,041		5804	1516

2019 WorksWonders: Texas Purchasing from People with Disabilities

State Use Fund

Overage Usage: Beyond Employment

CRPs providing products and services through the WorksWonders program and its State Use contracts are all non-profit or governmental entities whose purpose is to provide employment opportunities for individuals with disabilities. And yet products and services sold through this program not only benefit these individuals with the direct employment opportunities they create, but also fund other programs for their employees and local communities.

Here are a few examples of those additional programs and services:

Achieve, a Place to Grow

Achieve, a Place to Grow, in Dallas, used revenue from its WorksWonders contracts to expand its vocational and day habilitation programs. Its Vocational Adjustment Training Program is curriculum-based instruction for special education students preparing to transition out of high school. Certified instructors teach the classes, which include self-awareness, soft skills, job preparation and money management. Achieve's day habilitation program provides vocational training, life skills instruction, and paid work opportunities to individuals with severe disabilities. Its expanded program now provides a half-day option for individuals whose medical, behavioral, or attention challenges require additional assistance. Overall, Achieve was able to serve a total of 968 individuals in all programs agencywide and perform placement services for 189 individuals.

Oak Creek Center

Oak Creek Center, in Lufkin, provides a variety of services for persons with disabilities. Classes on cooking, art, music, reading and horticulture are funded through day habilitation services and a small part of the revenues generated by the WorksWonders Program. Although most of the state contract revenue is spent on the fulfilling the contracts themselves, any remaining money is used in Oak Creek Center's other programs providing daily life skills and educational programs and projects.

San Antonio Lighthouse

San Antonio Lighthouse for the Blind and Vision Impaired (SALBVI) has been able to establish itself as the renowned "One Stop Shop" for free blind services in Bexar County, and is using revenues from its WorksWonders contracts to expand into adjacent areas, including New Braunfels.

Beyond basic employment and job placement, SALBVI has grown to include: a low vision clinic partnering with UT Health Science Center; blind childrens' education; a high school "transition to work" program; college scholarships, technology needs assessment and training, in-home seniors' independent living skills services, and caregiver education.

TWC Desk Review Results

TWC continues its evaluation of CRPs for compliance with TWC rules and Texas laws. Begun last year, the desk reviews focus on CRPs applying for recertification. CRPs that fail to meet requirements may have their recertification delayed or revoked and be revisited the following year.

Common failures were missing documentation of participants' disabilities and plans for integrated employment, and employee consent forms not on file.

New this fiscal year was a required Person-Centered Plan for each employee. The Plan records a path toward the individual's work integration and to ensure that individual employment desires and goals are met.

Of the more than 106 CRPs in the WorksWonders program, 11 statewide have been visited, during which TWC staff reviewed a random sample of cases with survey size depending on the number of employees. CRP employee numbers ranged from six to 100. If documentation of any kind was missing, the CRP had 30 days to provide proof.



TWC staff reviewed CRPs for the following:

State Use Program Required

- An alphabetical list of direct labor employees with disabilities.
- An alphabetical list of employees with disabilities performing supervision, inspections and/or quality control and other personnel classified as indirect labor who are employed or working on State Use contracts, or placed in integrated employment.
- An alphabetical list of direct labor employees without disabilities.
- State Use files containing approved Documentation of Disabilities for each employee with disabilities.
- A plan for integrated employment and a Person-Centered Plan for individuals with a disability, effective next fiscal year.
- Direct Labor ratio.
- A copy of changes to each CRP's Articles of Incorporation and Bylaws, if they have changed since the last certification.

Department of Labor Required

- A list of all hourly paid employees who are paid less than \$7.25 per hour and the corresponding documentation and justification of the wage rate.*
- Copies of the current prevailing wage rates, time studies, and corresponding piece rate sheets for all operations on which any employee is paid special minimum wage.*
- A copy of the agency's current certificate authorizing special minimum wage payment, 14c.*
- Document Health and Welfare Benefits and record indication the payment of Health and Welfare Benefits.
- Two periods of payroll records from the previous quarter.
- Maintain payroll, human resource functions, accounting, and all relevant documentation showing that the employees who produce products or perform services under the state use program are individuals with disabilities, §806.41 (e).
- Copy of current Certificate of Insurance.
 - * If applicable.



TWC Statement

Revenues, Expenditures and Fund Balance

Purchasing from People with Disabilities	
September 1, 2018 - August 31, 2019	FY 2019
ASSETS	
Current Assets:	
Cash in State Treasury 91,082.29	
Total Current Assets \$	91,082.29
	71,002.27
Total Assets \$ 91,082.29	·
LIABILITIES AND FUND BALANCES	
Current Liabilities:	
Deferred Revenues 91,082.29	
Total Current Liabilities \$ 91,082.29	
Total Liabilities \$	91,082.29
Fund Financial Statement-Fund Balances	
Total Fund Balances \$	0.00
REVENUES:	
Total Fund Balance at September 1st 0.00	
Revenues from TIBH 197,765.59	
Total Revenues \$	197,765.59
EXPENDITURES	136,976.18
Salarias and Wages	
Salaries and Wages Payroll Related Costs 54,351.03	
Professional Fees and Services 159.78	
Travel 3,572.64	
Materials and Supplies 294.85	
Communication and Utilities 365.37	
Repairs and Maintenance 334.62	
Other Operating Expenditures 1,711.12	
Total Expenditures \$	197,765.59
EXCESS (DEFICIT) OF REVENUES	
	0.00
OVER EXPENDITURES \$	



Notes:

The Financial Statement for the Purchasing from People with Disabilities Program is provided to satisfy the reporting requirement of Texas Human Resource Code, Title 8, Section 122.022.

The Purchasing from People with Disabilities program is included as part of the general fund activity of the Texas Workforce Commission. As a general fund the accompanying financial statements are accounted for using the modified accrual method basis of accounting. Under the modified accrual, revenues are recognized in the period in which they become both measurable and available to finance operations at fiscal year-end.

- Abilene Goodwill Industries, Inc.
 2200 N. First St.
 Abilene, Texas 79603
 (325) 676-7925
- Upper Valley Helpsource, Inc. 1809 Walker Drive Alice, Texas 78332 (361) 668-6818
- Fresh Start Of Monroe, Inc.
 6500 Canyon Drive, Suite 500
 Amarillo, Texas 79109
 (817) 243-9661
- 4 Austin Task, Inc. 7305-B Burleson Road Austin, Texas 78744 (512) 389-3333
- Easter Seals Central Texas, Inc.
 8505 Cross Park Drive, Suite 120 Austin, Texas 78754 (512) 615-6801
- Enterprise Professional Services, Inc.
 7710 Rialto Blvd.
 Austin, Texas 78735
 (512) 614-6116
- Goodwill Temporary Services, Inc. Goodwill - Service Contracts
 1015 Norwood Park Blvd. Austin, Texas 78753
 (512) 637-7100
- 8 Goodwill Temporary Services, Inc. 1015 Norwood Park Blvd. Austin, Texas 78753 (512) 637-7100

- 9 Peak Performers
 St. Vincent DePaul Rehabilitation Service of Texas, Inc.
 4616 Triangle Ave., Suite 405
 Austin, Texas 78751
 (512) 453-8833
- Professional Contract Services, Inc.
 718 FM 1626 West, Building 100
 Austin, Texas 78748
 (512) 358-8887
- Relief Enterprise of Texas, Inc.
 6448 Highway 290 East, Suite E-107 Austin, Texas 78723
 (512) 467-0115
- 12 Travis Association for the Blind 2307 Business Center Drive Austin, Texas 78744 (512) 442-2329
- VRC Industries
 Austin State Supported Living Center
 2203 W. 35th St., Building
 Austin, Texas 78703
 (512) 374-6667
- Beaumont Products & Services, Inc.
 I305 Washington Blvd.
 Beaumont, Texas 77705
 (409) 838-2029
- 15 Opportunities for Deserving Individuals, Inc. 5925 Phelan Blvd. Beaumont, Texas 77706 (409) 835-3547
- Spindletop Center
 655 S. Eighth St.
 Beaumont, Texas 77701-0500
 (409) 784-5400



- 17 West Texas Centers for MHMR501 Birdwell Lane, Suite 28-FBig Spring, Texas 79720(432) 264-2676
- 18 Center for Life Resources/Janie Clements Industries Central Texas MHMR Center
 408 Mulberry St.
 Brownwood, Texas 76804
 (325) 643-3526
- 19 Junction Five-O-Five
 4410 College Main St.
 Bryan, Texas 77801
 (979) 846-3670
- 20 SDR & Associates, Inc. 22281 State Highway 64 Canton, Texas 75103 (214) 405-9097
- 2I G & H EQUITAS Foundation 7413 Elizondo Dr. Corpus Christi, Texas 78414 (361) 549-3434
- 22 Goodwill Industries of South Texas, Inc.
 2961 S. Port Ave.
 Corpus Christi, Texas 78405-2098
 (361) 884-4068
- 23 Goodwill Industries of South Texas, Inc. Goodwill Temporary Services
 2961 S. Port Ave. Corpus Christi, Texas 78405
 (361) 884-4068
- 24 South Texas Lighthouse for the Blind
 4421 Agnes St.
 Corpus Christi, Texas 78405
 (361) 883-6553
- 25 Nueces Center for Mental Health and Intellectual Disabilities
 MHMR of Nueces County
 I630 South Browlee
 Corpus Christi, Texas 78404
 (361) 886-6900

- 26 The EB Foundation 4402 Crosstown Expressway Corpus Christi, Texas 78415 (361) 857-6633
- 27 Woods Etc.
 Corpus Christi State Supported Living Center
 902 Airport Road
 Corpus Christi, Texas 78405
 (361) 883-1540
- 28 Bootstraps Occupation Services, Inc.
 5785 Old McGrefor Crawford Road Crawford, Texas 76638 (254) 366-6256
- 29 Dimmit/Zavala County IDD Work Center Camino Real Community Services
 613 W. Zavala St. Crystal City, Texas 78839
 (830) 876-2421
- 30 A Lift for Life Outreach Center, Inc.
 230 Turin St.
 Dallas, Texas 75217
 (214) 367-0600
- Achieve
 Citizens Development Center
 880 Ambassador Row
 Dallas, Texas 75247
 (214) 637-2911
- 32 Dallas Lighthouse for the Blind
 4306 Capitol Ave.
 Dallas, Texas 75204
 (214) 420-9401
- 33 Goodwill Industries of Dallas, Inc.
 3020 North Westmorland
 Dallas, Texas 75212
 (214) 638-2800
- Goodwill Industries of Dallas, Inc.
 Goodwill Temporary Services
 3020 North Westmorland
 Dallas, Texas 75212
 (214) 638-2800



- 35 Precious Gems Services, Inc.
 7702 Los Gatos Drive
 Dallas, Texas 75232
 (972) 224-5638
- Rising Star Resource Development
 4308 Bryan St.
 Dallas, Texas 75204
 (972) 679-2965
- 37 Rising Star Resource Development Temporary Services
 9635 Wendell Rd Dallas, Texas 75243
 (972) 905-1279
- 38 Tex-Spice Medina County Shelter Workshop, 198 County Road 6702 Devine, Texas 78016 (830) 663-9248
- Frio County IDD Work Center
 Camino Real Community Services
 509 Martin Branch Road
 Dilley, Texas 78017
 (830) 965-4004
- 40 Maverick County IDD Work Center Camino Real Community Services
 757 Rio Grande St. Eagle Pass, Texas 78852 (830) 752-1346
- 41 Aldersgate Enrichment Center 5001 Highway 183/84 East Early, Texas 76802 (325) 646-5608
- 42 Goodwill Services, Inc. 9611 Acer Ave. El Paso, Texas 79925 (915) 778-3371
- 43 Goodwill Services, Inc. Goodwill Temporary Services
 9611 Acer Ave. El Paso, Texas 79925 (915) 778-1858

- 44 Readyone Industries 1414 Ability Drive El Paso, Texas 79936 (915) 858-7277
- 45 Xceed Resources Border TM Industries, Inc.
 201 North Clark, Suite B El Paso, Texas 79905 (915) 779-6431
- 46 Wilson County IDD Work Center Camino Real Community Services 1323 Third St. Floresville, Texas 78114 (830) 216-7402
- 47 ABG Fulfillment MHMR of Tarrant County 2716 Cullen St. Fort Worth, Texas 76107 (817) 569-4819
- 48 Expanco, Inc.
 3005 Wichita Court
 Fort Worth, Texas 76140
 (817) 293-9486
- 49 Goodwill Industries of Fort Worth Goodwill Temporary Services
 4005 Campus Drive Fort Worth, Texas 76119
 (817) 332-7866
- 50 Liberty Proclaimed Ministry 5817 East Berry Fort Worth, Texas 76119 (817) 922-8238
- 51 Lighthouse for the Blind of Fort Worth Tarrant County Association for the Blind
 912 West Broadway
 Fort Worth, Texas 76104
 (817) 332-3341
- 52 Redirection Opportunities 361 South Riverdale Drive Fort Worth, Texas 76104 (817) 335-1000



- 53 Woodcreek Outreach Rehabilitation Development
 3575 FM 2434
 Glidden, Texas 78943
 (936) 661-0405
- 54 Center for Recovery and Wellness Resources
 170 Heights Boulevard
 Houston, Texas 77007
 (713) 819-0699
- 55 D&D Helping Others, Inc.
 4000 Telephone Road, Suite C17 Houston, Texas 77007 (713) 819-0699
- 56 Goodwill Industries of Houston Goodwill Temporary Services 1140 West Loop North Houston, Texas 77055 (281) 480-3930
- 57 Lending Helping Hands to Others
 505 North Sam Houston Parkway, Suite 264A
 Houston, Texas 77060
 (281) 405-5527
- 58 Lieutenant's House David & Ivory Ministries, Inc. 4728 Gunter St. Houston, Texas 77020 (713) 675-3823
- 59 Link Labor and Construction 10101 Fondren Rd. #265 Houston, Texas 77096 (832) 202-4447
- 60 On Our Own Services, Inc. 2310 McAllister Road Houston, Texas 77092 (713) 688-6892
- 61 Southeast Keller Corporation
 9690 Almeda Genoa Road, Suite 302
 Houston, Texas 77075
 (713) 640-2730

- 62 Southeast Vocational Alliance, Inc. 5450 Northwest Central Drive, Suite 315 Houston, Texas 77092 (713) 996-8171
- 63 Texas House Texas Alcoholism Foundation, Inc.
 2208 W. 34th St. Houston, Texas 77018 (713) 956-6337
- 64 The Lighthouse for the Blind of Houston 3602 W. Dallas St. Houston, Texas 77019 (713) 527-9561
- 65 Xtra Spark Cleaning Services 14101 Rio Bonito Road Suite 292 Houston, Texas 77083 (646) 508-2710
- 66 Second Chances Starting Over Again
 525 N. Sam Houston Pkwy East
 Suite 172G
 Humble, Texas 77060
 (713) 962-7167
- 67 ODJ, Inc.
 11 Jacobs St.
 Huntsville, Texas 77320
 (936) 296-9508
- 68 RUCON, Inc.
 7136 Highway 75 South Huntsville, Texas 77340 (936) 439-5271
- 69 Gateway Community Partners, Inc. 417 Southeast Loop 456 Jacksonville, Texas 75766 (903) 568-0437
- 70 NBT Public Services, Inc. 19646 Summerlin Drive Katy, Texas 77449 (832) 541-8176





- 71 Goodwill Industries of Lubbock Contract Services, Inc.
 715 28th St.
 Lubbock, Texas 79404
 (806) 744-8419
- Marian Moss Enterprises, Inc.
 4001 Martin Luther King Jr. Boulevard Lubbock, Texas 79404
 (806) 763-1856
- 73 Star Care Specialty Health System Lubbock Regional MHMR Center
 3804 Interstate 27 Lubbock, Texas 79408
 (806) 766-0310
- 74 Burke Center
 2001 South Medford Drive
 Lufkin, Texas 75901
 (936) 275-9645
- 75 Goodwill Industries of Central East Texas, Inc.
 301 Hill St.
 Lufkin, Texas 75904
 (936) 632-8838
- 76 Goodwill Industries of Central East Texas, Inc. Goodwill Temporary Services
 301 Hill St. Lufkin, Texas 75904
 (936) 632-8838
- 77 Oak Creek Day Habilitation/Vocational Center 1514 W. Frank St. Lufkin, Texas 75904 (936) 633-7480
- 78 Cen-Tex Association for Remarkable Citizens 104 E. Main St.
 Mexia, Texas 76667 (254) 562-2891
- 79 Permian Basin Community Centers for MHMR Midland Vocational Services
 401 E. Illinois Ave., Suite 401 Midland, Texas 79701 (432) 570-3333

- 80 Vocational Opportunity Center of Northeast Texas, Inc.
 3501 County Road 1200 Mount Pleasant, Texas 75455 (903) 572-2929
- 81 I Am Works Association
 3630 Pioneer Parkway, Suite 114
 Pantego, Texas 76013
 (888) 542-1531
- 82 Reliable Facilities Service, Inc. 19505 Vilamoura St.
 Pflugerville, Texas 78660 (512) 789-6457
- 83 Camp County Developmentally Disabled Association, Inc.
 523 Elm St.
 Pittsburg, Texas 75686 (903) 956-6822
- 84 Atascosa County IDD Work Center Camino Real Community Services
 510 Avenue H
 Poteet, Texas 78065
 (210) 276-8578
- 85 Bluebonnet Trails Community MHMR Center 1009 Georgetown St.
 Round Rock, Texas 78664 (512) 255-1720
- 86 West Texas Lighthouse for the Blind
 2001 Austin St.
 San Angelo, Texas 76903
 (325) 653-4231
- 87 E.Q.U.I.P. Enterprises, Inc.
 5726 West Hausman Road Suite 115A
 San Antonio, Texas 78249 (210) 520-4840
- 88 Endeavors Unlimited, Inc.
 535 Bandera Road
 San Antonio, Texas 78228
 (210) 431-6466



- 89 Goodwill Industries of San Antonio Contract Services
 406 W. Commerce St.
 San Antonio, Texas 78207
 (210) 599-4997
- 90 San Antonio Lighthouse for the Blind
 2305 Roosevelt Ave.
 San Antonio, Texas 78210
 (210) 533-5195
- 91 San Antonio State Supported Living Center
 6711 S. New Braunfels Ave.
 San Antonio, Texas 78223
 (210) 531-5151
- 92 World Technical Services, Inc.
 4903 Northwest Industrial Drive San Antonio, Texas 78238 (210) 333-1514
- 93 Daniel Pest Control and Professional Services
 St. Dominic of Silos Rehabilitation Services Inc.
 425 Oak Springs Drive
 Seguin, Texas 78155
 (512) 925-4541
- 94 Goodwill Industries of Northeast Texas
 2206 East Lamar
 Sherman, Texas 75090
 (903) 893-3145
- 95 Goodwill Industries of Northeast Texas Temporary Services
 2206 East Lamar
 Sherman, Texas 75090
 (903) 893-3145
- 96 Andrews Diversified Industries Andrews Center
 1411 S. Bennett Ave.
 Tyler, Texas 75701
 (903) 595-0404
- 97 Goodwill Industries of East Texas, Inc. Goodwill Opportunities in Tyler
 409 W. Locust St. Tyler, Texas 75702
 (903) 593-8438

- 98 Goodwill Industries of East Texas, Inc.
 Goodwill Opportunities in Tyler, Temporary Services
 409 Locust St.
 Tyler, Texas 75702
 (903) 593-8438
- 99 Horizon Industries
 East Texas Lighthouse for the Blind
 500 N. Bois D'Arc Ave.
 Tyler, Texas 75702
 (903) 595-3444
- 100 Worship Anointed Ministries 508 Pat Booker Road, PMB 386 Universal City, Texas 78184 (830) 515-9719
- 101 Goodwill Contract Services, Inc.
 1700 South New Road
 Waco, Texas 76711
 (254) 753-7337
- 102 Heart of Texas Goodwill Industries, Inc. 1700 South New Road Waco, Texas 76711 (254) 753-7337
- 103 RGR Industries, Inc. 6700 North Mile 3-1/2 West Weslaco, Texas 78596 (956) 968-6773
- 104 Texana Center 1017-1/2 Alabama Road Wharton, Texas 77488 (979) 532-5900
- 105 Beacon Lighthouse, Inc. 300 Seventh St. Wichita Falls, Texas 76301 (940) 767-0888
- 106 Work Services Corporation 1343 Hatton Rd Wichita Falls, Texas 76302 (817) 766-3207





TRADE ADJUSTMENT ASSISTANCE

Introduction

The Trade Adjustment Assistance (TAA) program helps trade-affected workers transition into long-term suitable employment. The number of participants receiving services and benefits varies based on the specific TAArelated certification. This report describes the services and outcomes for TAA-certified workers who participated or completed training in the TAA program during SFY 2019.

TAA-certified workers covered in this report were certified under and subject to the rules of the Trade Act of 1974, the Trade Act of 2002, the Trade and Globalization Adjustment Assistance Act of 2009, the Trade Adjustment Assistance Extension Act of 2011, or the Trade Adjustment Assistance Reauthorization Act of 2015.

TAA Program Eligibility

A TAA petition identifies a specific worker group at a firm and potentially covers all individuals in that group. If a worker is laid off, a petition must be submitted within one year of the layoff for that worker to be covered and certified under a DOL-approved TAA petition.

A group of workers may be eligible for TAA if their jobs are lost or threatened due to trade-related circumstances as determined by DOL investigation. These circumstances may include:

- increased imports of articles or products;
- shift in production to or an acquisition of services or articles from any foreign country by the worker group's company;
- employer's loss of business from a customer with TAA-certified workers; or
- employer identified as trade-injured by the International Trade Commission.

After investigation, DOL determines group eligibility to apply for TAA benefits and services. Once a determination is issued by DOL, TWC contacts the employer to secure individual worker eligibility, which is predicated on separation due to lack of work (layoff). Workers are notified by TWC of their potential eligibility, at which time they may apply for services at Workforce Solutions Offices.

TAA Benefits and Services

If a worker is a member of a DOL TAA-certified group, the worker may be eligible for the following benefits and services at a Workforce Solutions Office:

Employment and Case Management Services

Skill assessments, career counseling, support services, information on training, and more.

Training

Up to 130 weeks of occupational training.

Trade Readjustment Allowances

Up to 130 weeks of wage subsidies for workers enrolled in training within 26 weeks of their trade-related layoff or the petition certification, whichever date is later.

Alternative/Reemployment Trade Adjustment Assistance

A wage subsidy, available to workers age 50 or over who are reemployed at annual wages of \$50,000 or less.

Job Search Allowance

Reimbursement for costs of job search outside the worker's local commuting area.

Relocation Allowance

Reimbursement for relocation costs for a job outside the worker's local commuting area.

Health Coverage Tax Credit

Administered by the Internal Revenue Service, this program provides assistance with the payment of premiums for qualifying health insurance.

For additional information on TAA benefits and services, visit TWC's website at twc.texas.gov, click on the **TWC Agency Information** tab, select the **Program and Service Overviews** link, and then select the **Trade Adjustment Assistance** link.



TAA Service Provision and Outcomes

During SFY 2019, the Texas workforce system provided the following TAA services and outcomes:

- 2,293 workers were determined potentially TAA eligible and outreached for service provision
- 349 workers applied for TAA services or benefits
- I,006 workers participated in TAA-supported training services. The most common training occupations supported were:
 - Heating, Air Conditioning, and Refrigeration Mechanics and Installers
 - Hairdressers, Hairstylists, and Cosmetologists
 - Computer Occupations
 - Network and Computer Systems Administrators
 - Business Operations Specialists
- 65 workers participated in vocational and remedial training programs, either integrated or conducted concurrently at the same school.

The following TAA performance results were attained in SFY 2019:

- 870 workers (72.3 percent) entered employment
- 92 percent of workers entering employment retained employment over the following three quarters.
- Workers securing employment regained 98 percent of pre-program participation wage levels, based on a six-month follow-up.
- I49 workers participated in basic skills enhancement during TAA-supported training.

The following were the most common sectors in which workers secured employment:

- Manufacturing
- Administrative and Support, Waste Management and Remediation Services

- Health Care and Social Assistance
- Wholesale and Retail Trade

TAA Overview and Petition Process

TAA is a federal program that assists US workers who have lost or may lose their jobs as a result of foreign trade. TAA seeks to provide adversely affected workers with opportunities to obtain the skills, credentials, resources, and support necessary to become reemployed. TAA services and benefits are administered by the Texas Workforce Commission (TWC) in cooperation with Texas' 28 Local Workforce Development Boards.

The first step to receiving TAA benefits and services is to file a petition online or by mail with the US Department of Labor (DOL). Petitions can be obtained online or at Workforce Solutions Offices and can be filed by:

- three or more workers in the same firm or subdivision
- the workers' employer
- a union official or other duly authorized representative of the workers
- designated TWC or Workforce Solutions Office staff

Upon receiving a petition, DOL initiates an investigation to determine whether the circumstances of the layoff meet the group eligibility criteria established by the Trade Act of 1974, as amended.



05640-221 (1219)

15