

Sch. 3 Proposed Performance Measure Changes for 2024-2025 with Comments

							23	21	14	
							GAA 2022 (New Structure)			
Goal Name (NEW)	Objective Name (NEW)	Strategy Name (NEW)	Ref. #	Measure Name - LBB	Proposal	Comments for Proposed changes (if any)	01 Key	02 Non-Key	03 Delete	
Goal A: Local Workforce Solutions	A.1 Local Workforce Services	Objective Level Measure	1	Employers Served	Modify	Modify definition to focus on local services to employers. Also, make KEY.	118,000			
			2	Participants Served – C&T	Keep	None	640,000			
			3	% Employed/Enrolled - 2nd Qtr Post-Exit – C&T	Modify	Remove Participants who can't be matched due to lack of an SSN (this is consistent with bipartisan committee staff discussion on WIOA reauthorization). Also, make NON-KEY		66.80%		
			4	% Employed/Enrolled 2nd–4th Qtrs Post-Exit – C&T		Remove Participants who can't be matched due to lack of an SSN.	82.50%			
			5	Credential Rate – C&T		Remove Participants who can't be matched due to lack of an SSN.	70.10%			
			6	Average Choices Participation	NEW	Average Choices Participation - All Family. Modify calculation to count employability (training/education) activities in the measure to reflect meaningful engagement in activities that ultimately lead to employment.		30.00%		
			7	Avg Choices Participation Thru Emp (or School for Teens) – 1 Parent	Delete & Replace	The existing measure does not count employability (training/education) activities in the measure which misses out on meaningful engagement in activities that ultimately lead to employment.				
			8	Avg Choices Participation Thru Emp (or School for Teens) – 2 Parent		The 2 parent population is a small portion of the Choices Population which makes the measure less meaningful and subject to swings over time due to changes in the cohorts more than changes in the program's effectiveness.				
	A.1.1 Local Workforce Connection Services			9	Participants Served – Local Workforce Connection Services	NEW	This would be a measure of people meaningfully engaged in local workforce connection services and is primarily made up of those served in WIOA Adult or DW, TANF Choices, SNAP E&T, and RESEA	80,730		
				10	Average Cost per Participant Served - Local Workforce Connection Services		This would use the Participants Served number as the denominator and the sum of local expenditures on WIOA Adult and DW, TANF Choices, SNAP E&T, and RESEA		2,839	
				11	Participants Served – WIOA Adult/Dislocated Worker	Delete & Replace	Replaced with the consolidated Participants Served in Local WF Connection Services			
				12	Average Cost per Participant Served – WIOA Adult/Dislocated Worker		Replaced with the consolidated Average Cost per Participant Served in Local WF Connection Services			
				13	Participants Served – Choices		Replaced with the consolidated Participants Served in Local WF Connection Services			
				14	Average Cost per Participant Served - Choices		Replaced with the consolidated Average Cost per Participant Served in Local WF Connection Services			
				15	Participants Served – SNAP E&T		Replaced with the consolidated Participants Served in Local WF Connection Services			
				16	Average Cost per Participant Served - SNAP E&T		Replaced with the consolidated Average Cost per Participant Served in Local WF Connection Services			
		A.1.2 Local Youth Workforce Connection Services								

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	A.2 Local Education & Reskilling Services	Objective Level Measure	17	% Employed/Enrolled 2nd Qtr Post Exit - AEL	Modify	Remove Participants who can't be matched due to lack of an SSN (this is consistent with bipartisan committee staff discussion on WIOA reauthorization). Also, make NON-KEY		40.00%		
			18	% Employed/Enrolled 2nd-4th Qtrs Post Exit - AEL		Remove Participants who can't be matched due to lack of an SSN.	81.00%			
			19	Credential Rate – AEL		Remove Participants who can't be matched due to lack of an SSN.				
		A.2.1 Adult Education and Family Literacy	20	Participants Served - AEL	Keep	None	72,117			
			21	Average Cost per Participant Served - AEL		None		1,022		
		A.2.2 Trade Affected Worker Services								
	A.2.3 Senior Employment Services									
	A.3 Local Child Care Services	A.3.1 Local Child Care Solutions	22	Average Number of Children Served Per Day	NEW		While TWC serves a number of populations in the Child Care program, local Boards generally manage the program with a single target.	109,566		
				23			Average Cost per Child Per Month for Child Care	While TWC serves a number of populations in the Child Care program, local Boards generally manage the program with a single target.	556	
			24	Average Cost Per Child Per Day for Child Care, TANF & Mandatory Services	Delete & Replace	Replaced by the new Combined Avg Cost Measure				
			25	Average Number of Children Served Per Day, TANF & Mandatory Services		Replaced by the new Combined Avg Kids per Day Measure				
26			Avg Cost Per Child Per Day Child Care, At-Risk and Trans. Services	Replaced by the new Combined Avg Cost Measure						
27			Avg No. of Children Served Per Day, At-Risk and Transitional Services	Replaced by the new Combined Avg Kids per Day Measure						
A.3.2 Child Care Quality Activities										
A.3.3 Child Care for DFPS Families										
Goal B: State Workforce Development		B.1 State Workforce Education & Training Services	B.1.1 Skills Development	28	Contracted Number of Skills Development Trainees	Modify	OEI proposes modifying the measure type to cumulative. According to the current measure parameters, the Division must meet the annual goal starting in the first quarter of the fiscal year. OEI must provide a quarterly justification if they have not met the goal. See Measure Definitions for a Data Limitations modification proposal.	9,031		
	29			Contracted Average Cost per Skills Development Trainee	Make Non-key			2,000		
	B.1.2 Apprenticeship		30	Participants Served - Apprenticeship	Keep	None	9,100			
B.1.3 Jobs & Education for Texans	31	Contracted Number of First-Year JET Trainees or Students	NEW	None						

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		B.1.4 Self-Sufficiency	32	Contracted Number of Self-Sufficiency Trainees	Modify	OEI proposes modifying the measure type to cumulative. According to the current measure parameters, the Division must meet the annual goal starting in the first quarter of the fiscal year. OEI must provide a quarterly justification if they have not met the goal which happens each quarter; grants are awarded throughout the year in progress towards the annual target.	971		
			33	Contracted Average Cost per Self-Sufficiency Trainee		Make Non-key		2,500	
	B.2 Rehabilitation Services for Persons with Disabilities	Objective Level Measure	34	% Employed/Enrolled 2nd Qtr Post Exit - VR	Modify	Remove Participants who can't be matched due to lack of an SSN (this is consistent with bipartisan committee staff discussion on WIOA reauthorization). Also, make NON-KEY		52.70%	
35			% Employed/Enrolled 2nd-4th Qtrs Post Exit - VR	Remove Participants who can't be matched due to lack of an SSN.		83.70%			
36			Credential Rate - VR	Remove Participants who can't be matched due to lack of an SSN.		37.50%			
37			Average Earnings Per Business Enterprises of Texas Consumer Employed	Keep		None		95,000	
	B.2.1 Vocational Rehabilitation		38	Participants Served - VR	Modify	Slight tweak to definition to align with other programs and management practices. Change will ensure only those receiving active services in the performance period are counted	58,500		
			39	Average Cost Per Participant Served - VR		Slight tweak to definition to align with other programs and management practices. Change will ensure only those receiving active services in the performance period are counted but make non-Key		3,725	
	B.2.2 Business Enterprises of Texas		40	Number of Individuals Employed by BET Businesses (Managers and Employees)	Keep	None	1,645		
			41	Number of Blind & Disabled Individuals Employed by BET Facility Managers		None	153		
			42	Number of Businesses Operated by Blind Managers		None		109	
			43	Number of Facilities Supported by BET Staff to Develop into Businesses	Delete	To implement RSA guidance issued in June 2021, TWC is working with the BET Elected Committee of Managers to develop a transition plan to transfer vending machines on federal property operated by a third-party vendor to current BET licensed managers. Therefore, many of the facilities currently included in this measure will be reported in other BET measures.			
				NONE	None	None			

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B.3 State Workforce Support and Accountability	B.3.1 State Workforce Services								
	B.3.2 Child Care Administration								
	B.3.3 Labor Market & Career Information								
	B.3.4 Subrecipient Monitoring	44	Number of Monitoring Reviews of Subrecipients, Boards or Contractors	Keep	Nonsubstantive technical edits like name change to be clearer	120			
	B.3.5 Labor Law Enforcement	45	No. of On-Site Inspections Completed for Texas Child Labor Law Compliance		None	2,600			
		46	Number of Payday Law Decisions Issued		None		12,000		
	B.3.6 Career Schools & Colleges	47	Number of Licensed Career Schools and Colleges		None	600			
	B.3.7 Work Opportunity Tax Credit Certification								
	B.3.8 Foreign Labor Certification								
	B.4 Unemployment Services	Objective Level Measure	48	Percent of Unemployment Insurance Claimants Paid Timely	Keep	None	96.00%		
			49	% of Unemployment Ins. Appeals Decisions Issued Timely	Modify	Move to outcome measure and make key.	75.00%		
50			Percent of Wage and Tax Reports Timely Secured	Keep	None		92.00%		
51			% of Unemployment Insurance Dispute Cases Resolved with Lower Appeal	Delete	UI proposes eliminating this measure. Although the measure is currently designated as a key measure, we have no ability to influence the outcome and have had difficulty developing an Explanation of Variance for this measure in the past when we are +/- the target amount.				
B.4.1 Unemployment Services		52	Average Time on Hold for UI Customers (Minutes)	Keep	None	10.50			
		53	Number of Initial Unemployment Insurance Claims Filed		None		1,157,005		
B.5 Civil Rights		Objective Level Measure	54	Percent of Employment and Housing Complaints Resolved Timely		None		97.00%	
	B.5.1 Civil Rights		55	Number of Individuals Receiving EEO Training		None		11,000	
		56	Number of Personnel Policies Approved by CRD		None		24		
		57	# of Employment/Housing Complaints Resolved		None		1,325		
	58	Avg Cost Per Employment/Housing Complaint Resolved		None		1,800			